



MEDICA ONLINE REPORTING (MOR) USER GUIDE

MEDICA®

INTRODUCTION

Use this Medica Online Reporting (MOR) User Guide to help you learn how to locate and gather important information about your Medica health plan. The topics included in the MOR User Guide range from general reporting navigation to more specific page content details.

Who Can Use MOR?

MOR is available for all self-funded COSMOS and HealthRules clients. Access to MOR reporting will remain for an employer group for 7 months after the group's termination date. Broker access to an employer group's data will cease upon the group's termination. (Small group max liability customers do not have access to MOR reporting.)

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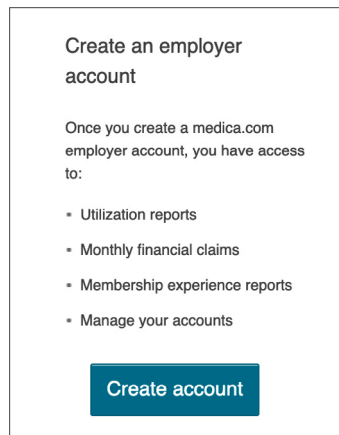
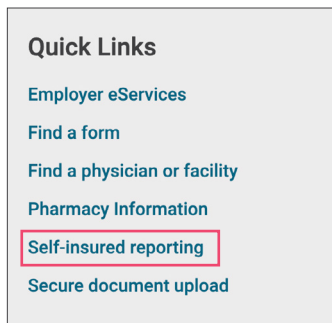
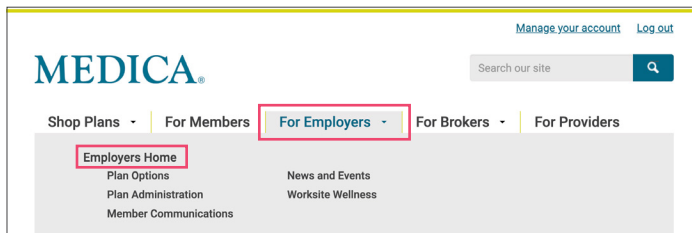
ACCESSING MOR

New to MOR? We can help you access your information in just a few simple steps.

Note: Your federal tax ID must match the ID on file at Medica. If you have not provided a federal tax ID to Medica, you'll need to create a new account, as detailed in the instructions below.

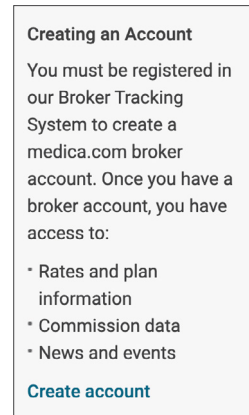
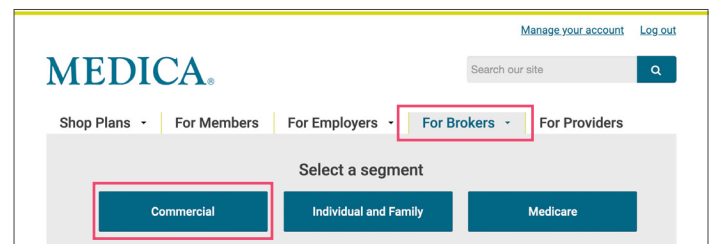
New Employer Account Setup

1. Go to **Medica.com**.
2. Click on the *For Employers* tab.
3. Click on *Employers Home*.
4. Under Quick Links, select *Self-insured reporting*.
5. Click the *Create Account* button.
6. Enter the information into the Employer Registration form and click the *Submit* button.



New Broker Account Setup

1. Go to **Medica.com**.
2. Click on the *For Brokers* tab.
3. Select Commercial as the segment.
4. Click the *Create Account* button.



Existing Employer Accounts

1. Go to **Medica.com**.
2. Click on the *For Employers* tab.
3. Click on *Employers Home*.
4. Under Quick Links, select *Self-insured reporting*.
5. Then enter your username and password.

Existing Broker Accounts

1. Go to **Medica.com**.
2. Click on the *For Brokers* tab.
3. Select Commercial as the segment.
4. Then enter your username and password.
- OR -
If you are already logged in, select *Self-insured reporting* under Quick Links to access MOR.

LOGIN HELP: Select an option under *Standard Login Help* located in the bottom right corner. If you're having trouble, click on *Email us*.

GENERAL NAVIGATION & FEATURES

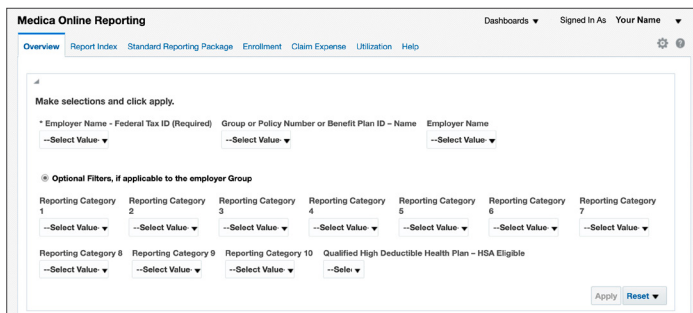
Common navigation and actions in MOR allow you to:

- » View available reports.
- » Search for specific reports.
- » Filter reports for more specific views, including date ranges, group/policy/benefit plan numbers, etc.
- » Export reports into PDF, Excel, CSV, etc.
- » Use the Help function.

Note: Refer to the Report Index tab for a list of available reports and pre-established charts and graphs.

Filters

Located at the top of each tab



Each tab identifies available reports by employer tax identification number (TIN). Filters at the top of each tab can be adjusted to define more specific search terms, as noted below.

Note: Make sure to click “apply” to make the selected changes at the lower right side of the screen.

Employer Name — Federal Tax ID

Brokers see information for the employer groups where they are the agent of record. Employer groups see their own information.

Group Number or Policy Number or Benefit Plan ID — Name

Define subset for a tax ID.

Paid Year — Month

Date range by year and month.

If applicable to the employer group, there are other optional filters. Examples include:

- » Reporting categories
- » Qualified High Deductible Health Plan — HSA eligible

Status Bar

Located beneath each report



A summary of your data makes it easy to confirm that filters were applied properly and the correct data parameters display.

Quick Refresh/Print/Export

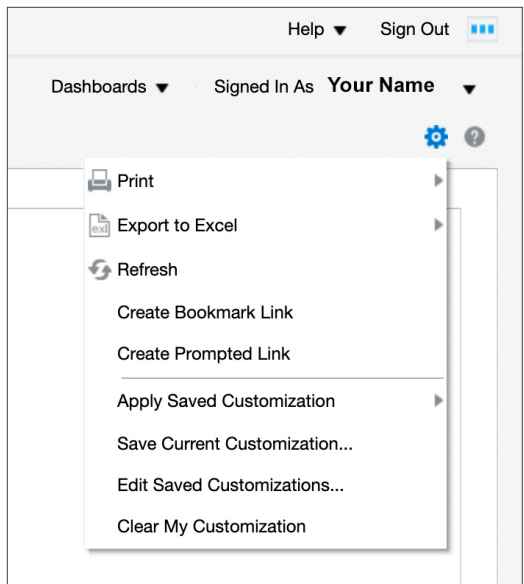
Located beneath report(s)



These links give you a quick way to refresh/reset filters, print or export data. Exporting allows you to download data as a PDF, PowerPoint or Excel spreadsheet.

Page Options

Located in the upper right corner



Click on the blue gear icon for a drop-down menu of actions you can take, including printing, exporting to Excel, refreshing the page, creating bookmarks or prompted links and more.

- » **Print:** Prints in PDF or HTML format.
- » **Export to Excel:**
 - **Export Current Page:** Exports the current page's report(s).
 - **Export Entire Dashboard:** Exports all MOR reports in one Excel file. (Note: Due to enhancements, this may be unavailable.)
- » **Refresh:** Refreshes page.
- » **Create Bookmark Link:** Creates a bookmark link suitable for saving or sharing; it is shown in the browser address bar.
- » **Create Prompted Link:** Creates a link which captures the prompts and values of the page; it is shown in the browser address bar.
- » **Customization Filters:** Applies saved customization, saves current customization with group/department numbers, edits saved customization and clears your customization.



MOR TIPS

Creating and saving your own customized filters will save you time if you are generating the same reports month after month.

MOR REPORTING DASHBOARD

MOR has a dashboard design, which saves users time by presenting high-level summaries of information important to the business. From the dashboard, you can drill down to more specific, complex and analytical data to gather insight, compile detailed reports by selecting desired options, rank metrics and more.

The MOR dashboard contains seven main tabs:

- » Overview
- » Report Index
- » Standard Reporting Package
- » Enrollment
- » Claim Expense
- » Utilization
- » Help

Note: Remember to apply filters to see your desired report results. This is described in the General Navigation & Features section.

The screenshot shows the Medica Business Intelligence interface. At the top, there is a header with the Medica logo, 'Business Intelligence', and user options like 'Help' and 'Sign Out'. Below this is a sub-header 'Medica Online Reporting' with a 'Dashboards' dropdown and 'Signed In As Your Name'. A navigation bar contains tabs for 'Overview', 'Report Index', 'Standard Reporting Package', 'Enrollment', 'Claim Expense', 'Utilization', and 'Help'. The main content area is titled 'Make selections and click apply.' and contains several filter sections. The first section is for required fields: '* Employer Name - Federal Tax ID (Required)', 'Group or Policy Number or Benefit Plan ID - Name', and 'Employer Name', each with a '--Select Value-' dropdown. The second section is 'Optional Filters, if applicable to the employer Group', which includes seven 'Reporting Category' dropdowns (numbered 1-7) and three more: 'Reporting Category 8', 'Reporting Category 9', 'Reporting Category 10', and 'Qualified High Deductible Health Plan - HSA Eligible' (with a '--Sele-' dropdown). At the bottom right of the filter area are 'Apply' and 'Reset' buttons.

DASHBOARD TABS

Below is more detailed information about the tabs on your MOR Dashboard. **(Examples of actual reports begin on page 10.)**

Overview

This is the landing page upon login. The Overview offers a summary of information for your company.

Here, you will find graph-style data for the selected employer/tax identification number (TIN) with date ranges for the current year and for one prior year. You can also see the percentage of change (defined at the bottom of the tab) for subscriber count, member count, claim expense and per-member/per-month expenses (PMPM).

Report Index

This section serves as a catalog of available reports. It contains links to all reports featured in Medica Online Reporting and is organized alphabetically by topic. Reports can be customized and run according to the parameters that you choose. The following list outlines all of the available reports found in Medica Online Reporting:

MEDICA Business Intelligence Help Sign Out

Medica Online Reporting Dashboards Signed In As Your Name

Overview **Report Index** Standard Reporting Package Enrollment Claim Expense Utilization Help

Here you will find direct links to all the different reports featured in Medica Online Reporting, organized by topic.

| Enrollment Reports | Claim Expense Reports | Utilization Reports |
|--|--|---|
| Membership by Age and Gender | Claim Distribution by Health Care Category and Par Vs Non-Par Status | Aggregate Top 10 Emergency Visits by Diagnostic Category |
| Membership History by Type | Claim Distribution by Par Vs Non-Par Status | Aggregate Top 10 Physician and Professional Visits by Diagnostic Category |
| Membership History by Plan | Claim Expense and PSPM/PMPM Summary | Aggregate Top 10 Urgent Care Visits by Diagnostic Category |
| Monthly Membership | Claim Expense by Diagnostic and Enrollment Categories | Annualized Emergency Department Visits per 1000 |
| Subscriber Type Summary | Claim Expense by Health Care Category | Annualized Physician and Professional Visits per 1000 |
| Return to Top | Claim Expense by Member | Annualized Urgent Care Visits per 1000 |
| | Claim Expense by PSPM/PMPM by Health Care Category | Claim Utilization by Enrollment Category |
| | Claim Expense by Size Range | Claim Utilization for Selected Enrollment Category |
| | Claim Expense Lag | Claim Utilization Summary |
| | Claim Expense Year-Over-Year by Health Care Category | Inpatient Summary |
| | Monthly Claim Expenses | Inpatient Utilization by Diagnostic Category |
| | Monthly Claim Expenses PMPM | Outpatient Summary |
| | Monthly Claim Expenses PSPM | Outpatient Utilization by Diagnostic Category |
| | Overall Claims Distribution | Pharmacy Summary |
| | PMPM by Diagnostic and Enrollment Categories | Physician Summary |
| | PSPM by Diagnosis Classification | Physician Utilization by Diagnostic Category |
| | Year over Year Claim Expense PSPM/PMPM by Health Care Category | Top 10 Emergency Department Visits by Diagnostic Category |
| | Return to Top | Top 10 Physician and Professional Visits by Diagnostic Category/a- |
| | | Top 10 Urgent Care Visits by Diagnostic Category |
| | | Return to Top |

Standard Reporting Package

Most users visit this page first and then drill down further through the Report Index tab. The Standard Reporting Package includes links to the four most commonly used and requested reports. In the main sub-tab, you will find:

- » Claim Expense and PSPM/PMPM Summary
- » Subscriber Type Summary
- » Claim Distribution by Par vs. Non-Par Status
- » Claim Distribution by Health Care Category and Par vs. Non-Par Status

Claim Expense by Member sub-tab:

- » Claim Expense by Member

Claim Expense Lag sub-tab:

- » Claim Expense Lag

(See report examples starting on page 13.)

Enrollment

Click between the sub-tabs to see your group's membership data broken down by the following categories:

- » Monthly Membership
- » Membership by Age and Gender
- » Membership History by Type
- » Membership History by Plan

(See report examples starting on page 21.)

How often is content updated for membership reports?

Membership content is updated monthly. Updated content will be available on the 20th day of the month. If that 20th day falls on a weekend, the content will be available the next business day.



MOR TIPS

Any retro enrollment changes are reported in the month when they were effective.

There may be some minor differences between Medica Stop Loss Reports and Medica Online Reporting. From a claim standpoint, any difference in amounts between these two report sources is due to minor timing differences. From an enrollment standpoint, Medica Online Reporting reflects enrollment adjustments in the month they would have occurred rather than the month they were reported. Medica Stop Loss Reports show enrollment based on when the enrollment change is processed.

For stop loss reconciliation purposes, Medica's Stop Loss Reports will be used as the final source for claims data, while Medica Online Reporting will be the final source for enrollment data.

Claim Expense

In this section, claim expenses for financials and membership are combined. In general, trends in financial numbers cannot be accurately evaluated outside the context of membership. This section includes several reports and sub-reports. In the main sub-tab, you will find:

- » Monthly Claim Expenses PMPM
- » Monthly Claim Expenses PSPM
- » Monthly Claim Expenses

Overall Claims Distribution sub-tab:

- » Overall Claims Distribution (this is participating vs. nonparticipating distribution of claim expenses)

Claim Expense by Diagnostic and Enrollment Categories sub-tab:

- » Claim Expense by Diagnostic and Enrollment Categories

Claim Expense by Health Care Category sub-tab:

- » Claim Expense by Health Care Category (i.e., inpatient, outpatient, pharmacy and physician)
- » Claim Expense Year-Over-Year by Health Care Category

Claim Expense by Size Range sub-tab:

- » Claim Expense by Size Range

PMPM / PSPM by Diagnostic Classification sub-tab:

- » PMPM by Diagnostic and Enrollment Categories
- » PSPM by Diagnosis Classification

PMPM / PSPM by Health Care Category sub-tab:

- » Claim Expense by PSPM/PMPM by Health Care Category
- » Year-Over-Year Claim Expense PSPM/PMPM by Health Care Category

(See report examples starting on page 24.)

How often is content updated for financial reports?

Financial content is updated monthly. Updated content will be available on the 20th day of the month. If that 20th day falls on a weekend, the content will be available the next business day.

Utilization

This section provides a summarized view of utilization data.

In the main sub-tab, you will find:

- » Claim Utilization Summary
- » Inpatient Summary
- » Outpatient Summary
- » Physician Summary
- » Pharmacy Summary

Each of the summaries measures utilization for the following (per 1,000 members): Annualized Physician Events, Annualized Inpatient Admits, Annualized Outpatient Events and Annualized Pharmacy Scripts.

Sub-tabs include more detailed views of those reports, broken out by diagnostic condition and ranked by the customer to show areas of utilization as measured against a Medica self-insured business norm.

Inpatient Utilization sub-tab:

- » Inpatient Utilization by Diagnostic Category

Outpatient Utilization sub-tab:

- » Outpatient Utilization by Diagnostic Category

Physician Utilization sub-tab:

- » Physician Utilization by Diagnostic Category

ER Utilization sub-tab:

- » Annualized Emergency Department Visits per 1000
- » Top 10 Emergency Department Visits by Diagnostic Category
- » Aggregate Top 10 Emergency Visits by Diagnostic Category

Urgent Care Utilization sub-tab:

- » Annualized Urgent Care Visits per 1000
- » Top 10 Urgent Care Visits by Diagnostic Condition
- » Aggregate Top 10 Urgent Care Visits by Diagnostic Condition

Utilization by Enrollment Category sub-tab:

- » Claim Utilization by Enrollment Category
- » Claim Utilization for Selected Enrollment Category

Physician and Professional Information sub-tab:

- » Annualized Physician and Professional Visits per 1000
- » Top 10 Physician and Professional Visits by Diagnostic Category
- » Aggregate Top 10 Physician and Professional Visits by Diagnostic Category

(See report examples starting on page 31.)

How often is content updated for utilization reports?

Utilization content is updated every calendar quarter. The quarterly utilization reports will be available on the 20th day of the month following each quarter (so in January, April, July and October). If that 20th day falls on a weekend, then the reports will be ready the next business day. The report banner on the Overview section will provide you with information on when content updates are available.

Employers new to Medica will receive their first quarterly utilization reports seven months following their effective date.



MOR TIPS

Utilization reports are updated quarterly, based on calendar quarters. Filters are based on calendar quarters, not months. There is a three-month runout for utilization reporting (e.g., first-quarter utilization is available in July). Quarters are based on service dates only.

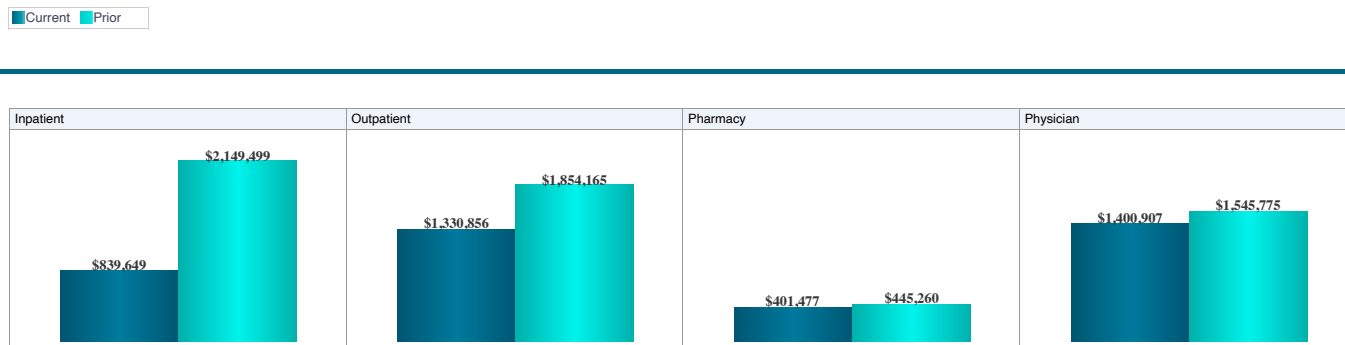
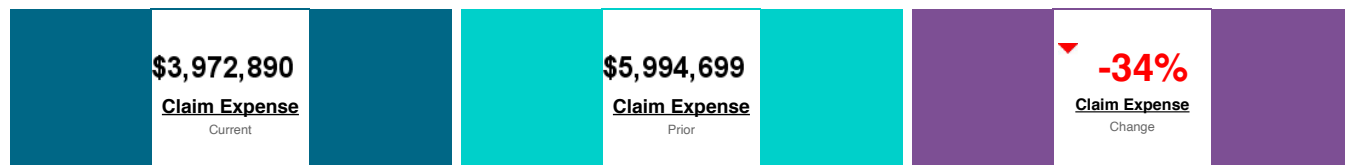
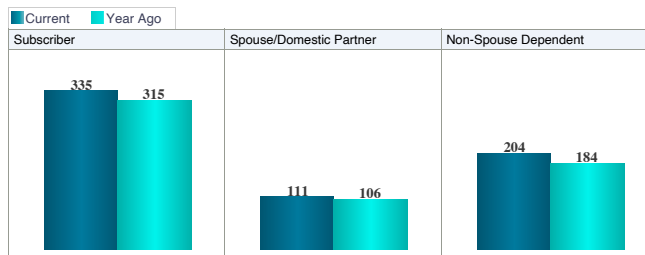
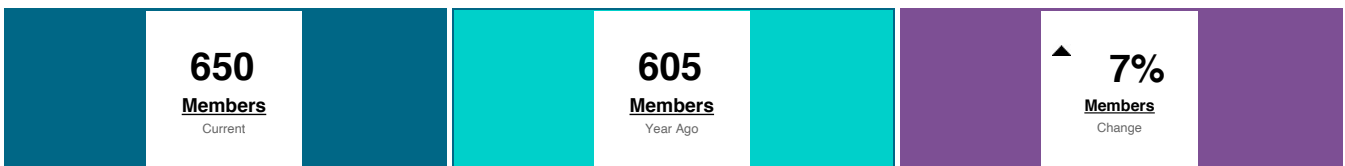
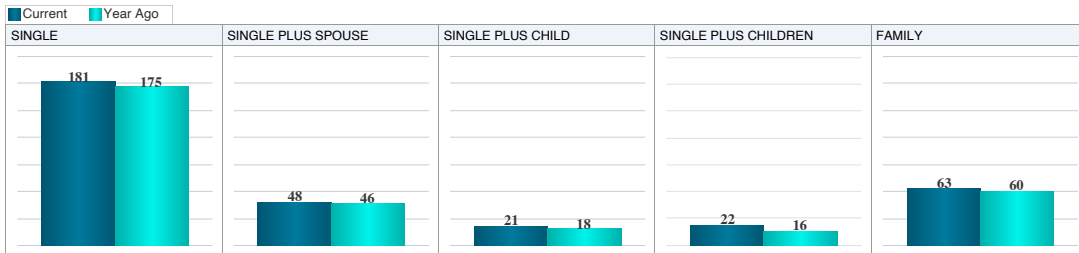
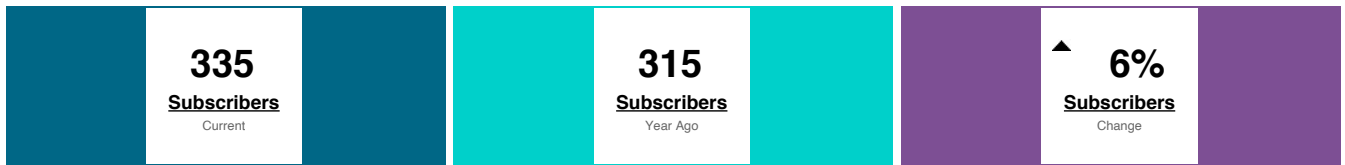
Help

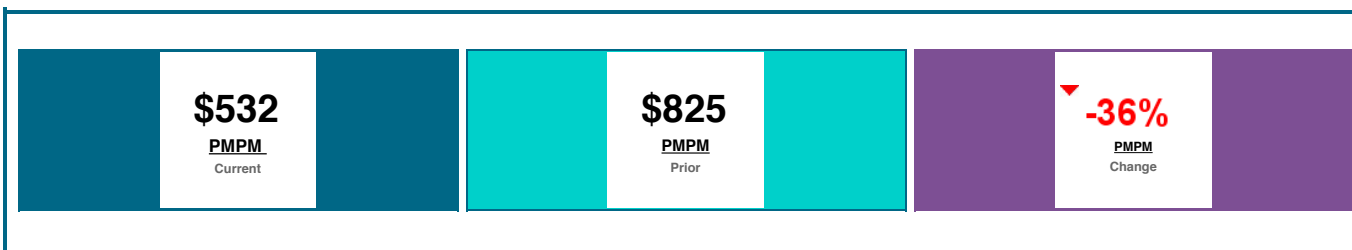
The Help section offers information and support to help users run reports and use Medica Online Reporting most effectively. It provides access to a list of diagnostic categories, the conditions that Medica reports on. Finally, it includes links to guides and other resources, including contact information for the Medica Service Center.

REPORT EXAMPLES

OVERVIEW

Date run: 8/28/2020





"Current" Enrollment data reflects subscriber and member counts as of: 2020-07

"Year Ago" is one year prior to "Current" date indicated above.

"Current" date range: 2019-08 through 2020-07

"Prior" date range: 2018-08 through 2019-07

STANDARD REPORTING PACKAGE REPORTS

Claim Expense and PSPM/PMPM Summary

Date run: 7/21/2020

| | Health Care Category | 2019-05 | 2019-06 | 2019-07 | 2019-08 | 2019-09 | 2019-10 | 2019-11 | 2019-12 | 2020-01 | 2020-02 | 2020-03 | 2020-04 | 2020-05 | 2020-06 | Grand Total * |
|---|----------------------|-------------------|-----------------|-----------------|----------------|----------------|-----------------|-----------------|----------------|-------------------|-----------------|-----------------|-----------------|----------------|-----------------|------------------|
| Claim Payment Expense | Inpatient | \$4,028 | | | | | | | | \$90,141 | | | | | | \$94,169 |
| | Outpatient | \$11,376 | \$275 | \$3,686 | \$322 | \$193 | \$0 | \$0 | \$0 | \$2,058 | \$0 | \$761 | \$14,537 | \$0 | \$1,115 | \$34,322 |
| | Pharmacy | \$2,146 | \$2,777 | \$1,311 | \$1,046 | \$197 | \$2,165 | \$2,417 | \$100 | \$2,604 | \$256 | \$1,225 | \$3,710 | \$494 | \$1,073 | \$21,522 |
| | Physician | \$16,943 | \$4,001 | \$3,912 | \$513 | \$2,007 | \$1,695 | -\$4,055 | \$1,623 | \$2,733 | \$4,588 | \$2,287 | \$1,162 | \$1,205 | \$2,094 | \$40,708 |
| Claim Payment Expense Total | | \$34,492 | \$7,054 | \$8,909 | \$1,882 | \$2,397 | \$3,861 | -\$1,638 | \$1,723 | \$97,537 | \$4,843 | \$4,273 | \$19,408 | \$1,699 | \$4,282 | \$190,721 |
| Claim Payment Expense PSPM | Inpatient | \$122.05 | | | | | | | | \$3,219.32 | | | | | | \$232.52 |
| | Outpatient | \$344.73 | \$8.60 | \$115.18 | \$10.39 | \$6.64 | \$0.00 | \$0.00 | \$0.00 | \$73.50 | \$0.00 | \$28.19 | \$559.10 | \$0.00 | \$41.28 | \$84.75 |
| | Pharmacy | \$65.03 | \$86.79 | \$40.98 | \$33.75 | \$6.78 | \$77.33 | \$83.34 | \$3.46 | \$93.00 | \$9.13 | \$45.38 | \$142.69 | \$18.99 | \$39.75 | \$53.14 |
| | Physician | \$513.41 | \$125.04 | \$122.24 | \$16.56 | \$69.22 | \$60.55 | -\$139.83 | \$55.95 | \$97.62 | \$163.85 | \$84.69 | \$44.68 | \$46.35 | \$77.55 | \$100.51 |
| Claim Payment Expense PSPM Total | | \$1,045.22 | \$220.43 | \$278.39 | \$60.71 | \$82.64 | \$137.89 | -\$56.49 | \$59.42 | \$3,483.45 | \$172.98 | \$158.26 | \$746.47 | \$65.35 | \$158.59 | \$470.92 |
| Claim Payment Expense PMPM | Inpatient | \$78.98 | | | | | | | | \$2,311.31 | | | | | | \$163.49 |
| | Outpatient | \$223.06 | \$5.73 | \$76.78 | \$7.67 | \$4.81 | \$0.00 | \$0.00 | \$0.00 | \$52.77 | \$0.00 | \$20.03 | \$392.88 | \$0.00 | \$29.33 | \$59.59 |
| | Pharmacy | \$42.08 | \$57.86 | \$27.32 | \$24.91 | \$4.92 | \$55.52 | \$60.42 | \$2.51 | \$66.77 | \$6.55 | \$32.25 | \$100.27 | \$13.35 | \$28.24 | \$37.36 |
| | Physician | \$332.21 | \$83.36 | \$81.49 | \$12.22 | \$50.19 | \$43.47 | -\$101.37 | \$40.56 | \$70.09 | \$117.64 | \$60.17 | \$31.40 | \$32.57 | \$55.10 | \$70.67 |
| Claim Payment Expense PMPM Total | | \$676.32 | \$146.95 | \$185.59 | \$44.81 | \$59.92 | \$98.99 | -\$40.95 | \$43.08 | \$2,500.94 | \$124.19 | \$112.45 | \$524.55 | \$45.92 | \$112.68 | \$331.11 |

* Note: If in any month, there are no dollars reported for a particular health care category (e.g., inpatient, outpatient, etc.), the PSPM/PMPM values reflected in the gray Grand Total column may be overstated for that specific line item. The totals reported in the dark blue rows are correct.

Paid Year-Month is between 2019-05 and 2020-06

Subscriber Type Summary

Date run: 7/21/2020

| | 2019-05 | 2019-06 | 2019-07 | 2019-08 | 2019-09 | 2019-10 | 2019-11 | 2019-12 | 2020-01 | 2020-02 | 2020-03 | 2020-04 | 2020-05 | 2020-06 | Grand Total |
|--------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-------------|
| Single Subscriber Count | 25 | 25 | 25 | 26 | 24 | 23 | 24 | 24 | 23 | 23 | 22 | 21 | 21 | 22 | 328 |
| Subscriber with Spouse Count | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 42 |
| Subscriber with Child Count | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Subscriber with Children Count | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Subscriber with Family Count | 3 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 29 |
| Total Subscribers | 33 | 32 | 32 | 31 | 29 | 28 | 29 | 29 | 28 | 28 | 27 | 26 | 26 | 27 | 405 |
| Subscriberless count | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Spouse Count | 6 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 71 |
| Non-Spouse Dependent Count | 12 | 11 | 11 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 100 |
| Total Dependents | 18 | 16 | 16 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 171 |
| Total Members | 51 | 48 | 48 | 42 | 40 | 39 | 40 | 40 | 39 | 39 | 38 | 37 | 37 | 38 | 576 |

Paid Year-Month is between 2019-05 and 2020-06

Claim Distribution by Par Vs Non-Par Status

Date run: 7/21/2020

Participating

| Paid Year-Month | Billed Amt | Copay / Coinsurance Amount | Deductible Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|--------------------|------------------|----------------------------|-------------------|------------------|---------------------------------|-------------------|------------------|
| 2019-05 | \$110,157 | \$0 | \$6,696 | \$65,565 | \$0 | \$3,403 | \$34,492 |
| 2019-06 | \$12,738 | \$0 | \$854 | \$4,467 | \$0 | \$363 | \$7,054 |
| 2019-07 | \$14,637 | \$0 | \$445 | \$5,120 | \$0 | \$164 | \$8,909 |
| 2019-08 | \$7,550 | \$0 | \$2,185 | \$3,053 | \$0 | \$431 | \$1,882 |
| 2019-09 | \$8,088 | \$0 | \$1,744 | \$4,201 | \$0 | -\$253 | \$2,397 |
| 2019-10 | \$12,578 | \$0 | \$3,512 | \$5,499 | \$0 | -\$294 | \$3,861 |
| 2019-11 | \$8,056 | \$0 | \$4,869 | \$5,218 | \$0 | -\$393 | -\$1,638 |
| 2019-12 | \$15,015 | \$0 | \$5,733 | \$6,927 | \$0 | \$632 | \$1,723 |
| 2020-01 | \$209,313 | \$40 | \$3,918 | \$106,724 | \$0 | \$1,514 | \$97,117 |
| 2020-02 | \$14,053 | -\$20 | \$1,123 | \$6,104 | \$336 | \$1,667 | \$4,843 |
| 2020-03 | \$14,802 | \$0 | \$4,023 | \$5,207 | \$467 | \$832 | \$4,273 |
| 2020-04 | \$41,395 | \$0 | \$701 | \$22,024 | \$0 | -\$738 | \$19,408 |
| 2020-05 | \$4,576 | \$0 | \$2,007 | \$1,493 | \$0 | \$0 | \$1,076 |
| 2020-06 | \$9,487 | \$0 | \$569 | \$4,141 | \$0 | \$495 | \$4,282 |
| Grand Total | \$482,445 | \$20 | \$38,380 | \$245,742 | \$803 | \$7,823 | \$189,678 |

Nonparticipating

| Paid Year-Month | Billed Amt | Copay / Coinsurance Amount | Deductible Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|--------------------|-----------------|----------------------------|-------------------|-----------------|---------------------------------|-------------------|----------------|
| 2019-06 | \$230 | \$0 | \$162 | \$68 | \$0 | \$0 | \$0 |
| 2019-09 | \$1,125 | \$0 | \$585 | \$540 | \$0 | \$0 | \$0 |
| 2019-12 | \$372 | \$0 | \$181 | \$191 | \$0 | \$0 | \$0 |
| 2020-01 | \$22,432 | \$0 | \$7,649 | \$12,901 | \$0 | \$1,461 | \$420 |
| 2020-02 | \$124 | \$0 | \$83 | \$41 | \$0 | \$0 | \$0 |
| 2020-03 | \$677 | \$0 | \$566 | \$111 | \$0 | \$0 | \$0 |
| 2020-04 | \$3,341 | \$0 | \$0 | \$0 | \$0 | \$3,341 | \$0 |
| 2020-05 | \$3,554 | \$623 | \$1,430 | \$878 | \$0 | \$0 | \$623 |
| 2020-06 | \$503 | \$0 | \$350 | \$103 | \$0 | \$50 | \$0 |
| Grand Total | \$32,358 | \$623 | \$11,006 | \$14,833 | \$0 | \$4,853 | \$1,043 |

All Sections

| Paid Year-Month | Billed Amt | Copay / Coinsurance Amount | Deductible Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|--------------------|------------------|----------------------------|-------------------|------------------|---------------------------------|-------------------|------------------|
| 2019-05 | \$110,157 | \$0 | \$6,696 | \$65,565 | \$0 | \$3,403 | \$34,492 |
| 2019-06 | \$12,968 | \$0 | \$1,016 | \$4,535 | \$0 | \$363 | \$7,054 |
| 2019-07 | \$14,637 | \$0 | \$445 | \$5,120 | \$0 | \$164 | \$8,909 |
| 2019-08 | \$7,550 | \$0 | \$2,185 | \$3,053 | \$0 | \$431 | \$1,882 |
| 2019-09 | \$9,213 | \$0 | \$2,329 | \$4,741 | \$0 | -\$253 | \$2,397 |
| 2019-10 | \$12,578 | \$0 | \$3,512 | \$5,499 | \$0 | -\$294 | \$3,861 |
| 2019-11 | \$8,056 | \$0 | \$4,869 | \$5,218 | \$0 | -\$393 | -\$1,638 |
| 2019-12 | \$15,387 | \$0 | \$5,914 | \$7,118 | \$0 | \$632 | \$1,723 |
| 2020-01 | \$231,745 | \$40 | \$11,567 | \$119,626 | \$0 | \$2,976 | \$97,537 |
| 2020-02 | \$14,177 | -\$20 | \$1,206 | \$6,145 | \$336 | \$1,667 | \$4,843 |
| 2020-03 | \$15,479 | \$0 | \$4,589 | \$5,318 | \$467 | \$832 | \$4,273 |
| 2020-04 | \$44,737 | \$0 | \$701 | \$22,024 | \$0 | \$2,603 | \$19,408 |
| 2020-05 | \$8,130 | \$623 | \$3,437 | \$2,371 | \$0 | \$0 | \$1,699 |
| 2020-06 | \$9,990 | \$0 | \$919 | \$4,244 | \$0 | \$545 | \$4,282 |
| Grand Total | \$514,803 | \$643 | \$49,386 | \$260,575 | \$803 | \$12,676 | \$190,721 |

* Reported member liability amounts do not reflect any pharmacy manufacturer paid amounts.

Paid Year-Month is between 2019-05 and 2020-06

Claim Distribution by Health Care Category and Par Vs Non-Par Status

Date run: 7/21/2020

Inpatient

| Paid Year-Month | Participant Description | Billed Amount | Copay / Coinsurance Amount | Deduct Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|----------------------|-------------------------|------------------|----------------------------|----------------|------------------|---------------------------------|-------------------|-----------------|
| 2019-05 | Participating | \$35,623 | \$0 | \$5,535 | \$26,060 | \$0 | \$0 | \$4,028 |
| 2019-05 Total | | \$35,623 | \$0 | \$5,535 | \$26,060 | \$0 | \$0 | \$4,028 |
| 2020-01 | Participating | \$190,171 | \$0 | \$0 | \$100,030 | \$0 | \$0 | \$90,141 |
| 2020-01 Total | | \$190,171 | \$0 | \$0 | \$100,030 | \$0 | \$0 | \$90,141 |
| Grand Total | | \$225,794 | \$0 | \$5,535 | \$126,090 | \$0 | \$0 | \$94,169 |

Outpatient

| Paid Year-Month | Participant Description | Billed Amount | Copay / Coinsurance Amount | Deduct Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|----------------------|-------------------------|-----------------|----------------------------|----------------|-----------------|---------------------------------|-------------------|-----------------|
| 2019-05 | Participating | \$41,412 | \$0 | \$139 | \$29,739 | \$0 | \$158 | \$11,376 |
| 2019-05 Total | | \$41,412 | \$0 | \$139 | \$29,739 | \$0 | \$158 | \$11,376 |
| 2019-06 | Participating | \$348 | \$0 | \$0 | \$0 | \$0 | \$73 | \$275 |
| 2019-06 Total | | \$348 | \$0 | \$0 | \$0 | \$0 | \$73 | \$275 |
| 2019-07 | Participating | \$5,317 | \$0 | \$0 | \$1,468 | \$0 | \$164 | \$3,686 |
| 2019-07 Total | | \$5,317 | \$0 | \$0 | \$1,468 | \$0 | \$164 | \$3,686 |
| 2019-08 | Participating | \$2,657 | \$0 | \$1,146 | \$1,104 | \$0 | \$85 | \$322 |
| 2019-08 Total | | \$2,657 | \$0 | \$1,146 | \$1,104 | \$0 | \$85 | \$322 |
| 2019-09 | Participating | \$245 | \$0 | \$0 | \$52 | \$0 | \$0 | \$193 |
| 2019-09 Total | | \$245 | \$0 | \$0 | \$52 | \$0 | \$0 | \$193 |
| 2019-10 | Participating | \$1,825 | \$0 | \$1,438 | \$128 | \$0 | \$259 | \$0 |
| 2019-10 Total | | \$1,825 | \$0 | \$1,438 | \$128 | \$0 | \$259 | \$0 |
| 2019-11 | Participating | \$2,869 | \$0 | \$2,215 | \$585 | \$0 | \$69 | \$0 |
| 2019-11 Total | | \$2,869 | \$0 | \$2,215 | \$585 | \$0 | \$69 | \$0 |
| 2019-12 | Participating | \$3,787 | \$0 | \$2,071 | \$1,084 | \$0 | \$632 | \$0 |
| 2019-12 Total | | \$3,787 | \$0 | \$2,071 | \$1,084 | \$0 | \$632 | \$0 |
| 2020-01 | Participating | \$2,388 | \$0 | \$248 | \$40 | \$0 | \$43 | \$2,058 |
| 2020-01 Total | | \$2,388 | \$0 | \$248 | \$40 | \$0 | \$43 | \$2,058 |
| 2020-02 | Participating | \$336 | \$0 | \$0 | \$0 | \$336 | \$0 | \$0 |
| 2020-02 Total | | \$336 | \$0 | \$0 | \$0 | \$336 | \$0 | \$0 |
| 2020-03 | Participating | \$1,364 | \$0 | \$0 | \$64 | \$336 | \$203 | \$761 |
| 2020-03 Total | | \$1,364 | \$0 | \$0 | \$64 | \$336 | \$203 | \$761 |
| 2020-04 | Participating | \$31,994 | \$0 | \$160 | \$17,298 | \$0 | \$0 | \$14,537 |
| 2020-04 Total | | \$31,994 | \$0 | \$160 | \$17,298 | \$0 | \$0 | \$14,537 |
| 2020-05 | Participating | \$2,230 | \$0 | \$1,868 | \$362 | \$0 | \$0 | \$0 |
| 2020-05 Total | | \$2,230 | \$0 | \$1,868 | \$362 | \$0 | \$0 | \$0 |
| 2020-06 | Participating | \$1,635 | \$0 | \$0 | \$520 | \$0 | \$0 | \$1,115 |
| | Nonparticipating | \$50 | \$0 | \$0 | \$0 | \$0 | \$50 | \$0 |
| 2020-06 Total | | \$1,685 | \$0 | \$0 | \$520 | \$0 | \$50 | \$1,115 |
| Grand Total | | \$98,458 | \$0 | \$9,286 | \$52,444 | \$672 | \$1,735 | \$34,322 |

Pharmacy

| Paid Year-Month | Participant Description | Billed Amount | Copay / Coinsurance Amount | Deduct Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|----------------------|-------------------------|----------------|----------------------------|---------------|-----------------|---------------------------------|-------------------|----------------|
| 2019-05 | Participating | \$4,576 | \$0 | \$115 | \$2,315 | \$0 | \$0 | \$2,146 |
| 2019-05 Total | | \$4,576 | \$0 | \$115 | \$2,315 | \$0 | \$0 | \$2,146 |
| 2019-06 | Participating | \$4,612 | \$0 | \$40 | \$1,795 | \$0 | \$0 | \$2,777 |
| 2019-06 Total | | \$4,612 | \$0 | \$40 | \$1,795 | \$0 | \$0 | \$2,777 |
| 2019-07 | Participating | \$3,778 | \$0 | \$17 | \$2,450 | \$0 | \$0 | \$1,311 |
| 2019-07 Total | | \$3,778 | \$0 | \$17 | \$2,450 | \$0 | \$0 | \$1,311 |

| Paid Year-Month | Participant Description | Billed Amount | Copay / Coinsurance Amount | Deduct Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|----------------------|-------------------------|-----------------|----------------------------|----------------|-----------------|---------------------------------|-------------------|-----------------|
| 2019-08 | Participating | \$3,722 | \$0 | \$955 | \$1,721 | \$0 | \$0 | \$1,046 |
| 2019-08 Total | | \$3,722 | \$0 | \$955 | \$1,721 | \$0 | \$0 | \$1,046 |
| 2019-09 | Participating | \$2,063 | \$0 | \$92 | \$1,775 | \$0 | \$0 | \$197 |
| 2019-09 Total | | \$2,063 | \$0 | \$92 | \$1,775 | \$0 | \$0 | \$197 |
| 2019-10 | Participating | \$5,474 | \$0 | \$260 | \$3,049 | \$0 | \$0 | \$2,165 |
| 2019-10 Total | | \$5,474 | \$0 | \$260 | \$3,049 | \$0 | \$0 | \$2,165 |
| 2019-11 | Participating | \$4,713 | \$0 | \$106 | \$2,190 | \$0 | \$0 | \$2,417 |
| 2019-11 Total | | \$4,713 | \$0 | \$106 | \$2,190 | \$0 | \$0 | \$2,417 |
| 2019-12 | Participating | \$2,306 | \$0 | \$96 | \$2,110 | \$0 | \$0 | \$100 |
| 2019-12 Total | | \$2,306 | \$0 | \$96 | \$2,110 | \$0 | \$0 | \$100 |
| 2020-01 | Participating | \$7,095 | \$40 | \$76 | \$4,375 | \$0 | \$0 | \$2,604 |
| 2020-01 Total | | \$7,095 | \$40 | \$76 | \$4,375 | \$0 | \$0 | \$2,604 |
| 2020-02 | Participating | \$2,146 | -\$20 | \$93 | \$1,817 | \$0 | \$0 | \$256 |
| 2020-02 Total | | \$2,146 | -\$20 | \$93 | \$1,817 | \$0 | \$0 | \$256 |
| 2020-03 | Participating | \$3,180 | \$0 | \$101 | \$1,854 | \$0 | \$0 | \$1,225 |
| 2020-03 Total | | \$3,180 | \$0 | \$101 | \$1,854 | \$0 | \$0 | \$1,225 |
| 2020-04 | Participating | \$7,087 | \$0 | \$4 | \$3,373 | \$0 | \$0 | \$3,710 |
| 2020-04 Total | | \$7,087 | \$0 | \$4 | \$3,373 | \$0 | \$0 | \$3,710 |
| 2020-05 | Participating | \$1,417 | \$0 | \$5 | \$919 | \$0 | \$0 | \$494 |
| 2020-05 Total | | \$1,417 | \$0 | \$5 | \$919 | \$0 | \$0 | \$494 |
| 2020-06 | Participating | \$3,882 | \$0 | \$50 | \$2,759 | \$0 | \$0 | \$1,073 |
| 2020-06 Total | | \$3,882 | \$0 | \$50 | \$2,759 | \$0 | \$0 | \$1,073 |
| Grand Total | | \$56,051 | \$20 | \$2,010 | \$32,499 | \$0 | \$0 | \$21,522 |

Physician

| Paid Year-Month | Participant Description | Billed Amount | Copay / Coinsurance Amount | Deduct Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|----------------------|-------------------------|-----------------|----------------------------|-----------------|-----------------|---------------------------------|-------------------|-----------------|
| 2019-05 | Participating | \$28,546 | \$0 | \$908 | \$7,450 | \$0 | \$3,245 | \$16,943 |
| 2019-05 Total | | \$28,546 | \$0 | \$908 | \$7,450 | \$0 | \$3,245 | \$16,943 |
| 2019-06 | Participating | \$7,778 | \$0 | \$815 | \$2,672 | \$0 | \$290 | \$4,001 |
| | Nonparticipating | \$230 | \$0 | \$162 | \$68 | \$0 | \$0 | \$0 |
| 2019-06 Total | | \$8,008 | \$0 | \$977 | \$2,740 | \$0 | \$290 | \$4,001 |
| 2019-07 | Participating | \$5,541 | \$0 | \$427 | \$1,203 | \$0 | \$0 | \$3,912 |
| 2019-07 Total | | \$5,541 | \$0 | \$427 | \$1,203 | \$0 | \$0 | \$3,912 |
| 2019-08 | Participating | \$1,171 | \$0 | \$84 | \$228 | \$0 | \$346 | \$513 |
| 2019-08 Total | | \$1,171 | \$0 | \$84 | \$228 | \$0 | \$346 | \$513 |
| 2019-09 | Participating | \$5,780 | \$0 | \$1,653 | \$2,373 | \$0 | -\$253 | \$2,007 |
| | Nonparticipating | \$1,125 | \$0 | \$585 | \$540 | \$0 | \$0 | \$0 |
| 2019-09 Total | | \$6,905 | \$0 | \$2,237 | \$2,913 | \$0 | -\$253 | \$2,007 |
| 2019-10 | Participating | \$5,279 | \$0 | \$1,815 | \$2,322 | \$0 | -\$553 | \$1,695 |
| 2019-10 Total | | \$5,279 | \$0 | \$1,815 | \$2,322 | \$0 | -\$553 | \$1,695 |
| 2019-11 | Participating | \$474 | \$0 | \$2,548 | \$2,442 | \$0 | -\$461 | -\$4,055 |
| 2019-11 Total | | \$474 | \$0 | \$2,548 | \$2,442 | \$0 | -\$461 | -\$4,055 |
| 2019-12 | Participating | \$8,921 | \$0 | \$3,566 | \$3,733 | \$0 | \$0 | \$1,623 |
| | Nonparticipating | \$372 | \$0 | \$181 | \$191 | \$0 | \$0 | \$0 |
| 2019-12 Total | | \$9,293 | \$0 | \$3,747 | \$3,924 | \$0 | \$0 | \$1,623 |
| 2020-01 | Participating | \$9,658 | \$0 | \$3,594 | \$2,279 | \$0 | \$1,472 | \$2,313 |
| | Nonparticipating | \$22,432 | \$0 | \$7,649 | \$12,901 | \$0 | \$1,461 | \$420 |
| 2020-01 Total | | \$32,090 | \$0 | \$11,243 | \$15,181 | \$0 | \$2,933 | \$2,733 |
| 2020-02 | Participating | \$11,572 | \$0 | \$1,029 | \$4,288 | \$0 | \$1,667 | \$4,588 |
| | Nonparticipating | \$124 | \$0 | \$83 | \$41 | \$0 | \$0 | \$0 |
| 2020-02 Total | | \$11,696 | \$0 | \$1,112 | \$4,329 | \$0 | \$1,667 | \$4,588 |

| Paid Year-Month | Participant Description | Billed Amount | Copay / Coinsurance Amount | Deduct Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|----------------------|-------------------------|------------------|----------------------------|-----------------|-----------------|---------------------------------|-------------------|-----------------|
| 2020-03 | Participating | \$10,258 | \$0 | \$3,922 | \$3,289 | \$131 | \$629 | \$2,287 |
| | Nonparticipating | \$677 | \$0 | \$566 | \$111 | \$0 | \$0 | \$0 |
| 2020-03 Total | | \$10,935 | \$0 | \$4,488 | \$3,400 | \$131 | \$629 | \$2,287 |
| 2020-04 | Participating | \$2,315 | \$0 | \$537 | \$1,354 | \$0 | -\$738 | \$1,162 |
| | Nonparticipating | \$3,341 | \$0 | \$0 | \$0 | \$0 | \$3,341 | \$0 |
| 2020-04 Total | | \$5,656 | \$0 | \$537 | \$1,354 | \$0 | \$2,603 | \$1,162 |
| 2020-05 | Participating | \$928 | \$0 | \$134 | \$212 | \$0 | \$0 | \$582 |
| | Nonparticipating | \$3,554 | \$623 | \$1,430 | \$878 | \$0 | \$0 | \$623 |
| 2020-05 Total | | \$4,483 | \$623 | \$1,564 | \$1,091 | \$0 | \$0 | \$1,205 |
| 2020-06 | Participating | \$3,970 | \$0 | \$519 | \$862 | \$0 | \$495 | \$2,094 |
| | Nonparticipating | \$453 | \$0 | \$350 | \$103 | \$0 | \$0 | \$0 |
| 2020-06 Total | | \$4,423 | \$0 | \$870 | \$965 | \$0 | \$495 | \$2,094 |
| Grand Total | | \$134,501 | \$623 | \$32,555 | \$49,541 | \$131 | \$10,941 | \$40,708 |

All Sections

| Paid Year-Month | Participant Description | Billed Amount | Copay / Coinsurance Amount | Deduct Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|----------------------|-------------------------|------------------|----------------------------|-----------------|------------------|---------------------------------|-------------------|-----------------|
| 2019-05 | Participating | \$110,157 | \$0 | \$6,696 | \$65,565 | \$0 | \$3,403 | \$34,492 |
| 2019-05 Total | | \$110,157 | \$0 | \$6,696 | \$65,565 | \$0 | \$3,403 | \$34,492 |
| 2019-06 | Participating | \$12,738 | \$0 | \$854 | \$4,467 | \$0 | \$363 | \$7,054 |
| | Nonparticipating | \$230 | \$0 | \$162 | \$68 | \$0 | \$0 | \$0 |
| 2019-06 Total | | \$12,968 | \$0 | \$1,016 | \$4,535 | \$0 | \$363 | \$7,054 |
| 2019-07 | Participating | \$14,637 | \$0 | \$445 | \$5,120 | \$0 | \$164 | \$8,909 |
| 2019-07 Total | | \$14,637 | \$0 | \$445 | \$5,120 | \$0 | \$164 | \$8,909 |
| 2019-08 | Participating | \$7,550 | \$0 | \$2,185 | \$3,053 | \$0 | \$431 | \$1,882 |
| 2019-08 Total | | \$7,550 | \$0 | \$2,185 | \$3,053 | \$0 | \$431 | \$1,882 |
| 2019-09 | Participating | \$8,088 | \$0 | \$1,744 | \$4,201 | \$0 | -\$253 | \$2,397 |
| | Nonparticipating | \$1,125 | \$0 | \$585 | \$540 | \$0 | \$0 | \$0 |
| 2019-09 Total | | \$9,213 | \$0 | \$2,329 | \$4,741 | \$0 | -\$253 | \$2,397 |
| 2019-10 | Participating | \$12,578 | \$0 | \$3,512 | \$5,499 | \$0 | -\$294 | \$3,861 |
| 2019-10 Total | | \$12,578 | \$0 | \$3,512 | \$5,499 | \$0 | -\$294 | \$3,861 |
| 2019-11 | Participating | \$8,056 | \$0 | \$4,869 | \$5,218 | \$0 | -\$393 | -\$1,638 |
| 2019-11 Total | | \$8,056 | \$0 | \$4,869 | \$5,218 | \$0 | -\$393 | -\$1,638 |
| 2019-12 | Participating | \$15,015 | \$0 | \$5,733 | \$6,927 | \$0 | \$632 | \$1,723 |
| | Nonparticipating | \$372 | \$0 | \$181 | \$191 | \$0 | \$0 | \$0 |
| 2019-12 Total | | \$15,387 | \$0 | \$5,914 | \$7,118 | \$0 | \$632 | \$1,723 |
| 2020-01 | Participating | \$209,313 | \$40 | \$3,918 | \$106,724 | \$0 | \$1,514 | \$97,117 |
| | Nonparticipating | \$22,432 | \$0 | \$7,649 | \$12,901 | \$0 | \$1,461 | \$420 |
| 2020-01 Total | | \$231,745 | \$40 | \$11,567 | \$119,626 | \$0 | \$2,976 | \$97,537 |
| 2020-02 | Participating | \$14,053 | -\$20 | \$1,123 | \$6,104 | \$336 | \$1,667 | \$4,843 |
| | Nonparticipating | \$124 | \$0 | \$83 | \$41 | \$0 | \$0 | \$0 |
| 2020-02 Total | | \$14,177 | -\$20 | \$1,206 | \$6,145 | \$336 | \$1,667 | \$4,843 |
| 2020-03 | Participating | \$14,802 | \$0 | \$4,023 | \$5,207 | \$467 | \$832 | \$4,273 |
| | Nonparticipating | \$677 | \$0 | \$566 | \$111 | \$0 | \$0 | \$0 |
| 2020-03 Total | | \$15,479 | \$0 | \$4,589 | \$5,318 | \$467 | \$832 | \$4,273 |
| 2020-04 | Participating | \$41,395 | \$0 | \$701 | \$22,024 | \$0 | -\$738 | \$19,408 |
| | Nonparticipating | \$3,341 | \$0 | \$0 | \$0 | \$0 | \$3,341 | \$0 |
| 2020-04 Total | | \$44,737 | \$0 | \$701 | \$22,024 | \$0 | \$2,603 | \$19,408 |
| 2020-05 | Participating | \$4,576 | \$0 | \$2,007 | \$1,493 | \$0 | \$0 | \$1,076 |
| | Nonparticipating | \$3,554 | \$623 | \$1,430 | \$878 | \$0 | \$0 | \$623 |
| 2020-05 Total | | \$8,130 | \$623 | \$3,437 | \$2,371 | \$0 | \$0 | \$1,699 |
| 2020-06 | Participating | \$9,487 | \$0 | \$569 | \$4,141 | \$0 | \$495 | \$4,282 |

| Paid Year-Month | Participant Description | Billed Amount | Copay / Coinsurance Amount | Deduct Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|----------------------|-------------------------|------------------|----------------------------|-----------------|------------------|---------------------------------|-------------------|------------------|
| 2020-06 | Nonparticipating | \$503 | \$0 | \$350 | \$103 | \$0 | \$50 | \$0 |
| 2020-06 Total | | \$9,990 | \$0 | \$919 | \$4,244 | \$0 | \$545 | \$4,282 |
| Grand Total | | \$514,803 | \$643 | \$49,386 | \$260,575 | \$803 | \$12,676 | \$190,721 |

* Reported member liability amounts do not reflect any pharmacy manufacturer paid amounts.

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|--|
| Paid Year-Month is between 2019-05 and 2020-06 |
|--|

Claim Expense by Member

Date run: 7/23/2020

| "Member #" | "Enrollment Category" | "Div - Group Number" | "Current Enrollment Status" | "Diagnostic Category" | "Claim Expense" | "IP Expense" | "OP Expense" | "Physician Expense" | "Pharmacy Expense" |
|------------|-------------------------|----------------------|-----------------------------|-----------------------|-----------------|--------------|--------------|---------------------|--------------------|
| 1 | Subscriber | 1111111111 | Enrolled | Musculoskeletal | 48,564 | 0 | 29,843 | 18,721 | 0 |
| 2 | Subscriber | 1111111111 | Enrolled | Musculoskeletal | 41,051 | 41,051 | 0 | 0 | 0 |
| 3 | Subscriber | 1111111111 | Enrolled | Musculoskeletal | 31,270 | 0 | 26,913 | 4,358 | 0 |
| 4 | Non-Spouse Dependent | 1111111111 | Enrolled | Neoplasms | 23,351 | 0 | 5,732 | 17,620 | 0 |
| 5 | Subscriber | 1111111111 | Enrolled | Digestive | 21,637 | 0 | 15,714 | 5,923 | 0 |
| 6 | Spouse/Domestic Partner | 1111111111 | Enrolled | Neoplasms | 16,488 | 0 | 14,508 | 1,980 | 0 |
| 7 | Spouse/Domestic Partner | 1111111111 | Enrolled | Pregnancy | 13,303 | 5,399 | 0 | 7,904 | 0 |
| 8 | Non-Spouse Dependent | 1111111111 | Enrolled | Digestive | 9,731 | 0 | 4,505 | 5,226 | 0 |
| 9 | Spouse/Domestic Partner | 1111111111 | Enrolled | Digestive | 9,562 | 0 | 4,968 | 4,594 | 0 |
| 10 | Subscriber | 1111111111 | Enrolled | Nervous System | 9,198 | 0 | 5,084 | 4,114 | 0 |
| 11 | Spouse/Domestic Partner | 1111111111 | Enrolled | Digestive | 8,660 | 0 | 3,726 | 4,933 | 0 |
| 12 | Non-Spouse Dependent | 1111111111 | Enrolled | Musculoskeletal | 8,627 | 0 | 3,662 | 4,965 | 0 |
| 13 | Spouse/Domestic Partner | 1111111111 | Enrolled | Neoplasms | 8,010 | 0 | 2,233 | 5,777 | 0 |
| 14 | Subscriber | 1111111111 | Enrolled | Pregnancy | 7,668 | 0 | 1,776 | 5,892 | 0 |
| 15 | Subscriber | 1111111111 | Enrolled | Musculoskeletal | 7,634 | 0 | 4,399 | 3,236 | 0 |

Claim Expense Lag

Date run: 7/21/2020

| Service Year-Month | Paid Year-Month: 2019-05 | Paid Year-Month: 2019-06 | Paid Year-Month: 2019-07 | Paid Year-Month: 2019-08 | Paid Year-Month: 2019-09 | Paid Year-Month: 2019-10 | Paid Year-Month: 2019-11 | Paid Year-Month: 2019-12 | Paid Year-Month: 2020-01 | Paid Year-Month: 2020-02 | Paid Year-Month: 2020-03 | Paid Year-Month: 2020-04 | Paid Year-Month: 2020-05 | Paid Year-Month: 2020-06 | Claim Payment Expense |
|--------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-----------------------|
| 2018-09 | | \$2,099 | \$2,084 | | | | | | | | | | | | -\$1,183 |
| 2018-10 | | | | | | \$541 | | | | | | | | | \$541 |
| 2018-11 | | | | | | \$0 | | | | | | | | | \$0 |
| 2018-12 | \$0 | | | | | | | | | | | | | | \$0 |
| 2019-01 | \$0 | | | | | | | | | | | | | | -\$37 |
| 2019-04 | \$31,361 | \$314 | \$104 | | | \$181 | \$17 | | | | | | | | \$31,977 |
| 2019-05 | \$3,132 | \$851 | \$0 | | | | | | | | | | | | \$3,982 |
| 2019-06 | | \$3,790 | \$3,903 | | | | | | | | | | | | \$7,693 |
| 2019-07 | | | \$2,818 | | | | | | | | | | | | \$3,690 |
| 2019-08 | | | | | | \$1,046 | \$1,204 | | | | | | | | \$2,250 |
| 2019-09 | | | | | | \$1,011 | \$847 | \$0 | | | | | | | \$1,858 |
| 2019-10 | | | | | | \$2,456 | -\$748 | | | | | | | | \$1,708 |
| 2019-11 | | | | | | | \$4,475 | \$664 | | | | | | | \$5,139 |
| 2019-12 | | | | | | | | \$1,059 | \$94,705 | \$4,157 | \$148 | \$248 | | \$0 | \$100,318 |
| 2020-01 | | | | | | | | | \$2,831 | \$431 | \$761 | | \$8 | | \$4,031 |
| 2020-02 | | | | | | | | | | \$256 | \$1,345 | \$0 | \$0 | | \$1,601 |
| 2020-03 | | | | | | | | | | | \$2,018 | \$15,386 | \$623 | | \$18,028 |
| 2020-04 | | | | | | | | | | | | \$3,774 | \$582 | \$0 | \$4,356 |
| 2020-05 | | | | | | | | | | | | | \$486 | \$542 | \$1,027 |
| 2020-06 | | | | | | | | | | | | | | \$3,740 | \$3,740 |
| Grand Total | \$34,492 | \$7,054 | \$8,909 | \$1,882 | \$2,397 | \$3,861 | -\$1,638 | \$1,723 | \$97,537 | \$4,843 | \$4,273 | \$19,408 | \$1,699 | \$4,282 | \$190,721 |

Paid Year-Month is between 2019-05 and 2020-06

ENROLLMENT REPORTS

Monthly Membership

Date run: 7/21/2020

| Membership Year-Month | Subscriber Count | | | | | Member Count | | | | |
|-----------------------|------------------|------------|-------------|------------------------|---------------------------|--------------|------------|-------------|------------------------|---------------------------|
| | Subscriber Count | 1 Year Ago | 2 Years Ago | % Change from Year Ago | % Change from 2 Years Ago | Member Count | 1 Year Ago | 2 Years Ago | % Change from Year Ago | % Change from 2 Years Ago |
| 2019-05 | 33 | | | | | 51 | | | | |
| 2019-06 | 32 | | | | | 48 | | | | |
| 2019-07 | 32 | | | | | 48 | | | | |
| 2019-08 | 31 | 39 | | -20.5% | | 42 | 61 | | -31.1% | |
| 2019-09 | 29 | 38 | | -23.7% | | 40 | 60 | | -33.3% | |
| 2019-10 | 28 | 38 | | -26.3% | | 39 | 60 | | -35.0% | |
| 2019-11 | 29 | 38 | | -23.7% | | 40 | 60 | | -33.3% | |
| 2019-12 | 29 | 37 | | -21.6% | | 40 | 56 | | -28.6% | |
| 2020-01 | 28 | 38 | | -26.3% | | 39 | 57 | | -31.6% | |
| 2020-02 | 28 | 38 | | -26.3% | | 39 | 57 | | -31.6% | |
| 2020-03 | 27 | 37 | | -27.0% | | 38 | 56 | | -32.1% | |
| 2020-04 | 26 | 34 | | -23.5% | | 37 | 52 | | -28.8% | |
| 2020-05 | 26 | 33 | | -21.2% | | 37 | 51 | | -27.5% | |
| 2020-06 | 27 | 32 | | -15.6% | | 38 | 48 | | -20.8% | |
| Grand Total | 405 | 402 | | 0.7% | | 576 | 618 | | -6.8% | |

Membership Year-Month is between 2019-05 and 2020-06

Membership by Age and Gender
Date run: 7/23/2020

| Age Grouping | Member Count | | Member Count Year Ago | | Subscriber Count | | Subscriber Count Year Ago | | Member Count | Member Count Year Ago | Subscriber Count | Subscriber Count Year Ago |
|--------------------|--------------|--------------|-----------------------|--------------|------------------|--------------|---------------------------|--------------|--------------|-----------------------|------------------|---------------------------|
| | F | M | F | M | F | M | F | M | | | | |
| 0 - 4 | 358 | 305 | 396 | 247 | 0 | 0 | 0 | 0 | 663 | 643 | 0 | 0 |
| 5 - 9 | 271 | 335 | 276 | 316 | 0 | 0 | 0 | 0 | 606 | 592 | 0 | 0 |
| 10 - 14 | 305 | 330 | 343 | 348 | 0 | 0 | 0 | 0 | 635 | 691 | 0 | 0 |
| 15 - 19 | 200 | 269 | 216 | 254 | 0 | 0 | 0 | 0 | 469 | 470 | 0 | 0 |
| 20 - 24 | 242 | 247 | 207 | 233 | 53 | 8 | 51 | 13 | 489 | 440 | 61 | 64 |
| 25 - 29 | 458 | 158 | 372 | 115 | 410 | 140 | 317 | 89 | 616 | 487 | 550 | 406 |
| 30 - 34 | 369 | 302 | 420 | 245 | 292 | 242 | 319 | 163 | 671 | 665 | 534 | 482 |
| 35 - 39 | 462 | 279 | 455 | 221 | 344 | 168 | 301 | 126 | 741 | 676 | 512 | 427 |
| 40 - 44 | 386 | 275 | 457 | 366 | 212 | 198 | 260 | 253 | 661 | 823 | 410 | 513 |
| 45 - 49 | 419 | 293 | 357 | 325 | 295 | 257 | 270 | 269 | 712 | 682 | 552 | 539 |
| 50 - 54 | 297 | 237 | 281 | 207 | 225 | 144 | 204 | 116 | 534 | 488 | 369 | 320 |
| 55 - 59 | 247 | 157 | 213 | 150 | 233 | 60 | 191 | 56 | 404 | 363 | 293 | 247 |
| 60 - 64 | 152 | 109 | 188 | 152 | 132 | 12 | 157 | 18 | 261 | 340 | 144 | 175 |
| 65 - 69 | 99 | 93 | 47 | 69 | 91 | 41 | 43 | 30 | 192 | 116 | 132 | 73 |
| 70 - 74 | 9 | 21 | 14 | 20 | 9 | 9 | 14 | 17 | 30 | 34 | 18 | 31 |
| 75+ | 3 | 5 | | | 3 | 5 | | | 8 | | 8 | |
| Grand Total | 4,277 | 3,415 | 4,242 | 3,268 | 2,299 | 1,284 | 2,127 | 1,150 | 7,692 | 7,510 | 3,583 | 3,277 |

Employer Name - Federal Tax ID is equal to / is in **ABC COMPANY - 123456789**
and Membership Year-Month is between **2019-05** and **2020-06**

Note: Age range value reflects the member's age within each month of the membership year-month selected..

Membership History by Type
Date run: 7/21/2020

| Membership Year-Month | Subscriber Counts by Type | | | | | Other | | | | |
|-----------------------|---------------------------|-------------------------|------------------------|---------------------------|-------------------------|------------------------|-----------------|--------------------|---------------------|-----------------------|
| | Single Subscriber | Subscribers with Spouse | Subscribers with Child | Subscribers with Children | Subscribers with Family | Total Subscriber Count | Dependent Count | Total Member Count | Average Family Size | Average Contract Size |
| 2019-05 | 25 | 3 | 1 | 1 | 3 | 33 | 18 | 51 | 3.25 | 1.55 |
| 2019-06 | 25 | 3 | 1 | 1 | 2 | 32 | 16 | 48 | 3.29 | 1.50 |
| 2019-07 | 25 | 3 | 1 | 1 | 2 | 32 | 16 | 48 | 3.29 | 1.50 |
| 2019-08 | 26 | 3 | 0 | 0 | 2 | 31 | 11 | 42 | 3.20 | 1.35 |
| 2019-09 | 24 | 3 | 0 | 0 | 2 | 29 | 11 | 40 | 3.20 | 1.38 |
| 2019-10 | 23 | 3 | 0 | 0 | 2 | 28 | 11 | 39 | 3.20 | 1.39 |
| 2019-11 | 24 | 3 | 0 | 0 | 2 | 29 | 11 | 40 | 3.20 | 1.38 |
| 2019-12 | 24 | 3 | 0 | 0 | 2 | 29 | 11 | 40 | 3.20 | 1.38 |
| 2020-01 | 23 | 3 | 0 | 0 | 2 | 28 | 11 | 39 | 3.20 | 1.39 |
| 2020-02 | 23 | 3 | 0 | 0 | 2 | 28 | 11 | 39 | 3.20 | 1.39 |
| 2020-03 | 22 | 3 | 0 | 0 | 2 | 27 | 11 | 38 | 3.20 | 1.41 |
| 2020-04 | 21 | 3 | 0 | 0 | 2 | 26 | 11 | 37 | 3.20 | 1.42 |
| 2020-05 | 21 | 3 | 0 | 0 | 2 | 26 | 11 | 37 | 3.20 | 1.42 |
| 2020-06 | 22 | 3 | 0 | 0 | 2 | 27 | 11 | 38 | 3.20 | 1.41 |
| Grand Total | 328 | 42 | 3 | 3 | 29 | 405 | 171 | 576 | 3.22 | 1.42 |

Membership Year-Month is between **2019-05** and **2020-06**

Membership History by Plan
Date run: 7/27/2020

Subscriber

| GROUP PLAN NAME | 2019-07 | 2019-08 | 2019-09 | 2019-10 | 2019-11 | 2019-12 | 2020-01 | 2020-02 | 2020-03 | 2020-04 | 2020-05 | 2020-06 | Total |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|
| Medica Choice with UnitedHealthcare Choice Plus | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 46 |
| Medica Elect | 8 | 8 | 8 | 8 | 9 | 9 | 8 | 8 | 8 | 8 | 8 | 8 | 98 |
| Medica Essential | 6 | | | | | | | | | | | | 6 |
| VantagePlus with Medica | 13 | 19 | 17 | 16 | 16 | 16 | 16 | 16 | 15 | 15 | 15 | 16 | 190 |
| Grand Total | 32 | 31 | 29 | 28 | 29 | 29 | 28 | 28 | 27 | 26 | 26 | 27 | 340 |

Spouse/Domestic Partner

| GROUP PLAN NAME | 2019-07 | 2019-08 | 2019-09 | 2019-10 | 2019-11 | 2019-12 | 2020-01 | 2020-02 | 2020-03 | 2020-04 | 2020-05 | 2020-06 | Total |
|---|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|-----------|
| Medica Choice with UnitedHealthcare Choice Plus | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 36 |
| Medica Elect | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 24 |
| Grand Total | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 60 |

Non-Spouse Dependent

| GROUP PLAN NAME | 2019-07 | 2019-08 | 2019-09 | 2019-10 | 2019-11 | 2019-12 | 2020-01 | 2020-02 | 2020-03 | 2020-04 | 2020-05 | 2020-06 | Total |
|---|-----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|-----------|
| Medica Choice with UnitedHealthcare Choice Plus | 7 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 40 |
| Medica Elect | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 36 |
| VantagePlus with Medica | 1 | | | | | | | | | | | | 1 |
| Grand Total | 11 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 6 | 77 |

Membership Year-Month is between 2019-07 and 2020-06

Membership History by Plan
Date run: 7/27/2020

TOTAL MEMBERS

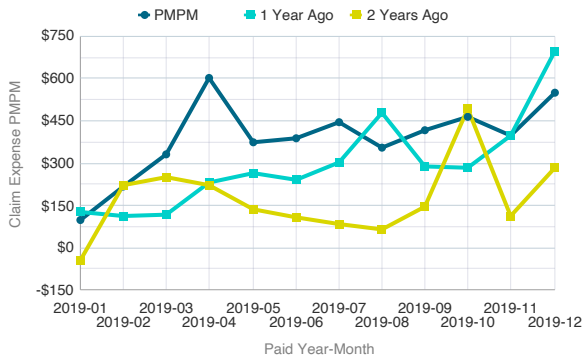
| GROUP PLAN NAME | 2019-07 | 2019-08 | 2019-09 | 2019-10 | 2019-11 | 2019-12 | 2020-01 | 2020-02 | 2020-03 | 2020-04 | 2020-05 | 2020-06 | Total |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|
| Medica Choice with UnitedHealthcare Choice Plus | 15 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 9 | 9 | 9 | 122 |
| Medica Elect | 13 | 13 | 13 | 13 | 14 | 14 | 13 | 13 | 13 | 13 | 13 | 13 | 158 |
| Medica Essential | 6 | | | | | | | | | | | | 6 |
| VantagePlus with Medica | 14 | 19 | 17 | 16 | 16 | 16 | 16 | 16 | 15 | 15 | 15 | 16 | 191 |
| Grand Total | 48 | 42 | 40 | 39 | 40 | 40 | 39 | 39 | 38 | 37 | 37 | 38 | 477 |

Membership Year-Month is between 2019-07 and 2020-06

CLAIM EXPENSE REPORTS

Monthly Claim Expenses PMPM

Date run: 8/28/2020



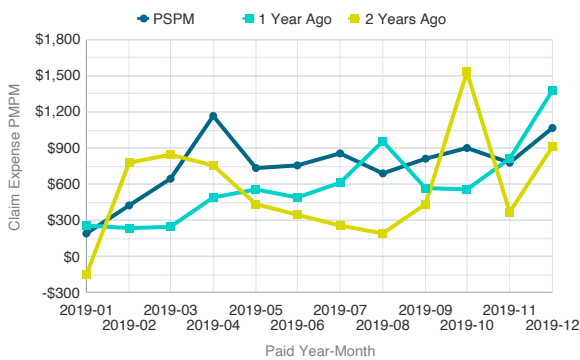
| Paid Year-Month | Claim Expense | | PMPM Years Ago | | |
|-----------------|---------------|------------|----------------|------------------------|---------------------------|
| | PMPM | 1 Year Ago | 2 Years Ago | % Change from Year Ago | % Change from 2 Years Ago |
| 2019-01 | \$100.41 | \$125.08 | -\$45.11 | -19.7% | -322.6% |
| 2019-02 | \$218.34 | \$111.34 | \$224.08 | 96.1% | -2.6% |
| 2019-03 | \$330.85 | \$117.89 | \$249.71 | 180.6% | 32.5% |
| 2019-04 | \$600.52 | \$232.94 | \$223.45 | 157.8% | 168.7% |
| 2019-05 | \$373.67 | \$264.42 | \$138.01 | 41.3% | 170.7% |
| 2019-06 | \$389.45 | \$239.87 | \$109.76 | 62.4% | 254.8% |
| 2019-07 | \$444.56 | \$301.72 | \$83.22 | 47.3% | 434.2% |
| 2019-08 | \$353.67 | \$477.04 | \$63.89 | -25.9% | 453.5% |
| 2019-09 | \$417.51 | \$289.11 | \$145.15 | 44.4% | 187.6% |
| 2019-10 | \$462.59 | \$281.88 | \$491.95 | 64.1% | -6.0% |
| 2019-11 | \$398.79 | \$398.48 | \$112.79 | 0.1% | 253.6% |
| 2019-12 | \$548.10 | \$696.57 | \$282.99 | -21.3% | 93.7% |

Employer Name - Federal Tax ID is equal to **ABC COMPANY - 123456789**

and Paid Year-Month is between **2019-01** and **2019-12**

Monthly Claim Expenses PSPM

Date run: 8/28/2020



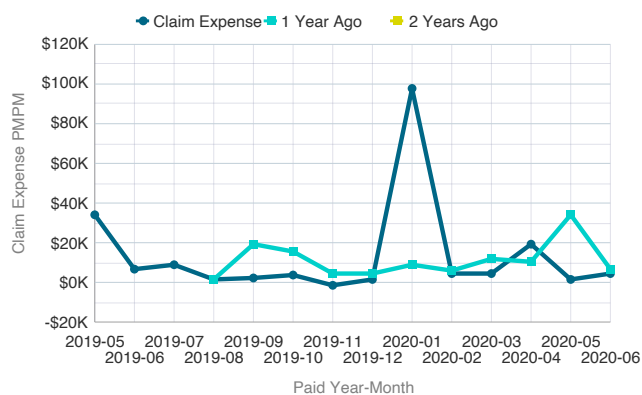
| Paid Year-Month | Claim Expense | | PSPM Years Ago | | |
|-----------------|---------------|------------|----------------|------------------------|---------------------------|
| | PSPM | 1 Year Ago | 2 Years Ago | % Change from Year Ago | % Change from 2 Years Ago |
| 2019-01 | \$195.55 | \$259.66 | -\$156.90 | -24.7% | -224.6% |
| 2019-02 | \$424.26 | \$229.63 | \$779.41 | 84.8% | -45.6% |
| 2019-03 | \$645.48 | \$246.35 | \$839.93 | 162.0% | -23.2% |
| 2019-04 | \$1,172.05 | \$486.26 | \$751.60 | 141.0% | 55.9% |
| 2019-05 | \$729.17 | \$558.59 | \$438.04 | 30.5% | 66.5% |
| 2019-06 | \$756.30 | \$494.37 | \$344.25 | 53.0% | 119.7% |
| 2019-07 | \$861.04 | \$607.13 | \$253.82 | 41.8% | 239.2% |
| 2019-08 | \$687.06 | \$954.07 | \$191.68 | -28.0% | 258.4% |
| 2019-09 | \$810.16 | \$571.25 | \$435.45 | 41.8% | 86.0% |
| 2019-10 | \$897.76 | \$556.88 | \$1,530.51 | 61.2% | -41.3% |
| 2019-11 | \$773.18 | \$806.92 | \$364.91 | -4.2% | 111.9% |
| 2019-12 | \$1,064.25 | \$1,375.51 | \$915.55 | -22.6% | 16.2% |

Employer Name - Federal Tax ID is equal to **ABC COMPANY - 123456789**

and Paid Year-Month is between **2019-01** and **2019-12**

Monthly Claim Expenses

Date run: 7/21/2020



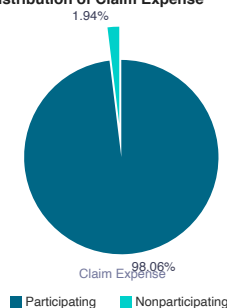
| Paid Year-Month | Claim Expense | | | Percent Change | |
|--------------------|------------------|------------------|-------------|-----------------|------------------|
| | Claim Expense | 1 Year Ago | 2 Years Ago | from 1 Year Ago | from 2 Years Ago |
| 2019-05 | \$34,492 | | | | |
| 2019-06 | \$7,054 | | | | |
| 2019-07 | \$8,909 | | | | |
| 2019-08 | \$1,882 | \$1,360 | | 38.4% | |
| 2019-09 | \$2,397 | \$19,361 | | -87.6% | |
| 2019-10 | \$3,861 | \$15,522 | | -75.1% | |
| 2019-11 | -\$1,638 | \$4,433 | | -137.0% | |
| 2019-12 | \$1,723 | \$4,919 | | -65.0% | |
| 2020-01 | \$97,537 | \$9,043 | | 978.6% | |
| 2020-02 | \$4,843 | \$6,382 | | -24.1% | |
| 2020-03 | \$4,273 | \$11,801 | | -63.8% | |
| 2020-04 | \$19,408 | \$10,620 | | 82.8% | |
| 2020-05 | \$1,699 | \$34,492 | | -95.1% | |
| 2020-06 | \$4,282 | \$7,054 | | -39.3% | |
| Grand Total | \$190,721 | \$124,985 | | 52.6% | |

Paid Year-Month is between 2019-05 and 2020-06

Overall Claims Distribution

Date run: 8/26/2020

Par vs. Non-Par Distribution of Claim Expense



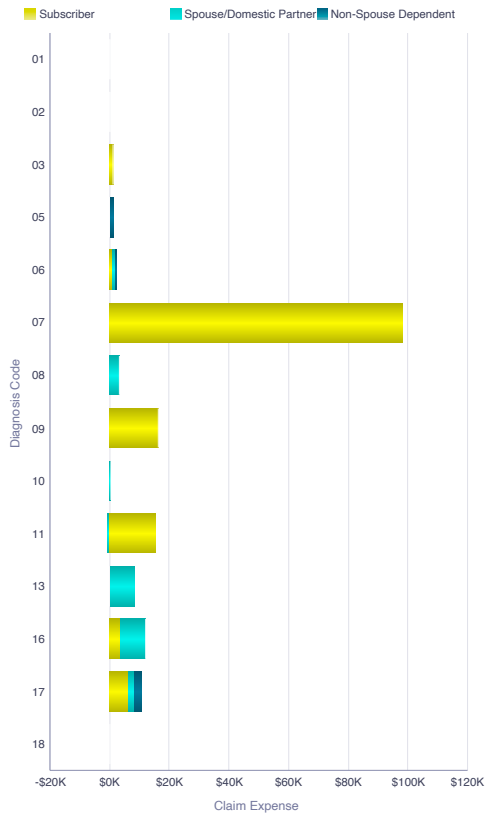
| Paid Year-Month | Participation Description | Billed Amount | Copsy / Coinsurance Amount | Deductible Amount | Discount Amount | Coordination of Benefits Amount | Disallowed Amount | Claim Expense |
|----------------------|---------------------------|------------------------|----------------------------|----------------------|------------------------|---------------------------------|----------------------|------------------------|
| 2019-06 | Participating | \$374,339,843 | \$10,259,424 | \$11,953,295 | \$113,812,413 | \$19,553,529 | \$29,444,887 | \$189,316,294 |
| 2019-06 | Nonparticipating | \$12,735,088 | \$320,699 | \$844,999 | \$2,529,824 | \$879,454 | \$5,114,757 | \$3,045,355 |
| 2019-06 Total | | \$387,074,931 | \$10,580,124 | \$12,798,294 | \$116,342,237 | \$20,432,984 | \$34,559,643 | \$192,361,649 |
| 2019-07 | Participating | \$413,783,677 | \$10,383,666 | \$12,140,982 | \$118,289,854 | \$27,124,940 | \$43,771,567 | \$202,072,668 |
| 2019-07 | Nonparticipating | \$17,579,609 | \$376,218 | \$1,153,730 | \$2,901,751 | \$2,218,538 | \$7,493,067 | \$3,436,305 |
| 2019-07 Total | | \$431,363,286 | \$10,759,884 | \$13,294,712 | \$121,191,605 | \$29,343,477 | \$51,264,634 | \$205,508,973 |
| 2019-08 | Participating | \$467,430,324 | \$11,254,871 | \$11,113,886 | \$116,430,500 | \$38,055,881 | \$57,400,622 | \$233,174,564 |
| 2019-08 | Nonparticipating | \$16,815,312 | \$332,367 | \$908,474 | \$2,744,676 | \$1,153,904 | \$8,630,529 | \$3,045,362 |
| 2019-08 Total | | \$484,245,636 | \$11,587,238 | \$12,022,361 | \$119,175,176 | \$39,209,785 | \$66,031,151 | \$236,219,925 |
| 2019-09 | Participating | \$435,601,900 | \$9,858,999 | \$10,820,843 | \$112,599,890 | \$29,937,803 | \$55,466,069 | \$216,918,295 |
| 2019-09 | Nonparticipating | \$17,965,854 | \$426,221 | \$1,215,587 | \$3,011,856 | \$318,141 | \$9,137,077 | \$3,856,971 |
| 2019-09 Total | | \$453,567,753 | \$10,285,220 | \$12,036,430 | \$115,611,746 | \$30,255,945 | \$64,603,146 | \$220,775,267 |
| 2019-10 | Participating | \$395,701,560 | \$9,166,361 | \$9,051,164 | \$108,727,933 | \$27,880,887 | \$40,832,977 | \$200,042,237 |
| 2019-10 | Nonparticipating | \$19,321,873 | \$270,159 | \$856,149 | \$3,472,039 | \$812,640 | \$10,647,964 | \$3,262,923 |
| 2019-10 Total | | \$415,023,433 | \$9,436,520 | \$9,907,313 | \$112,199,972 | \$28,693,527 | \$51,480,941 | \$203,305,160 |
| 2019-11 | Participating | \$405,973,099 | \$9,248,389 | \$8,594,567 | \$112,121,080 | \$24,127,139 | \$39,505,656 | \$212,376,268 |
| 2019-11 | Nonparticipating | \$13,002,366 | \$349,498 | \$1,190,285 | \$2,280,382 | \$372,716 | \$6,437,628 | \$2,371,856 |
| 2019-11 Total | | \$418,975,465 | \$9,597,887 | \$9,784,853 | \$114,401,462 | \$24,499,855 | \$45,943,284 | \$214,748,124 |
| 2019-12 | Participating | \$510,505,979 | \$11,106,256 | \$9,826,779 | \$127,170,887 | \$35,622,377 | \$57,346,664 | \$269,433,016 |
| 2019-12 | Nonparticipating | \$14,489,449 | \$297,786 | \$932,571 | \$3,355,452 | \$644,500 | \$6,440,295 | \$2,818,845 |
| 2019-12 Total | | \$524,995,428 | \$11,404,042 | \$10,759,350 | \$130,526,339 | \$36,266,877 | \$63,786,959 | \$272,251,861 |
| 2020-01 | Participating | \$459,904,745 | \$11,506,431 | \$19,714,461 | \$114,088,539 | \$33,093,670 | \$52,199,990 | \$229,301,653 |
| 2020-01 | Nonparticipating | \$20,871,452 | \$480,449 | \$1,632,015 | \$3,544,191 | \$982,943 | \$7,948,779 | \$6,283,075 |
| 2020-01 Total | | \$480,776,196 | \$11,986,880 | \$21,346,476 | \$117,632,730 | \$34,076,613 | \$60,148,769 | \$235,584,728 |
| 2020-02 | Participating | \$417,814,236 | \$12,957,483 | \$23,813,416 | \$114,547,756 | \$24,546,041 | \$45,182,485 | \$196,767,055 |
| 2020-02 | Nonparticipating | \$27,156,696 | \$475,306 | \$1,644,863 | \$3,386,105 | \$909,217 | \$14,366,721 | \$6,374,484 |
| 2020-02 Total | | \$444,970,932 | \$13,432,789 | \$25,458,279 | \$117,933,861 | \$25,455,258 | \$59,549,206 | \$203,141,539 |
| 2020-03 | Participating | \$454,388,123 | \$13,335,264 | \$21,395,935 | \$137,292,706 | \$26,338,402 | \$41,541,500 | \$214,484,317 |
| 2020-03 | Nonparticipating | \$22,089,012 | \$505,512 | \$1,603,079 | \$3,293,612 | \$595,221 | \$7,795,120 | \$8,296,469 |
| 2020-03 Total | | \$476,477,136 | \$13,840,775 | \$22,999,014 | \$140,586,317 | \$26,933,623 | \$49,336,620 | \$222,780,786 |
| Grand Total | | \$4,517,470,195 | \$112,911,359 | \$150,407,081 | \$1,205,601,446 | \$295,167,944 | \$546,704,353 | \$2,206,678,012 |

Paid Year-Month is between 2019-06 and 2020-03

Claim Expense by Diagnostic and Enrollment Categories

Date run: 7/21/2020

Pharmacy dollars are not included in this report.

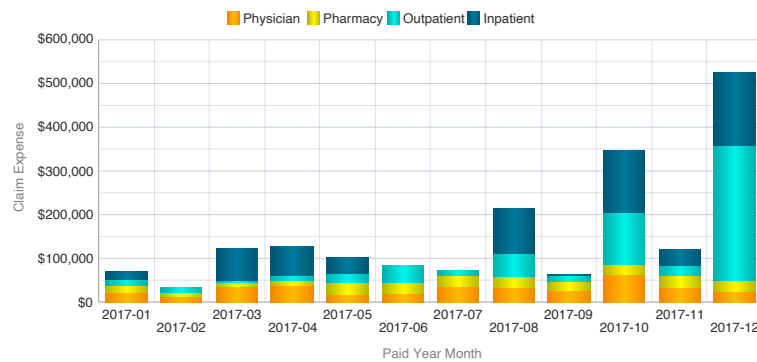


| Diagnosis Code | Diagnosis Category | Claim Expense | | | Claim Expense Total |
|--------------------|---|------------------|-------------------------|----------------------|---------------------|
| | | Subscriber | Spouse/Domestic Partner | Non-Spouse Dependent | |
| 01 | Infectious And Parasitic Diseases | \$72 | \$0 | \$45 | \$117 |
| 02 | Neoplasms | \$0 | \$0 | \$0 | \$0 |
| 03 | Endocrine; Nutritional; And Metabolic Diseases And Immunity Disorders | \$1,017 | \$321 | \$1,338 | \$1,338 |
| 05 | Mental Illness | \$127 | \$281 | \$605 | \$1,013 |
| 06 | Diseases Of The Nervous System And Sense Organs | \$929 | \$935 | \$409 | \$2,273 |
| 07 | Diseases Of The Circulatory System | \$98,299 | \$0 | \$0 | \$98,299 |
| 08 | Diseases Of The Respiratory System | \$0 | \$3,402 | \$141 | \$3,543 |
| 09 | Diseases Of The Digestive System | \$16,418 | \$0 | \$166 | \$16,603 |
| 10 | Diseases Of The Genitourinary System | \$10 | \$405 | \$137 | \$552 |
| 11 | Complications Of Pregnancy; Childbirth; And The Puerperium | \$15,107 | -\$642 | \$0 | \$14,465 |
| 13 | Diseases Of The Musculoskeletal System And Connective Tissue | \$326 | \$8,022 | \$0 | \$8,349 |
| 16 | Injury And Poisoning | \$3,507 | \$8,494 | \$117 | \$12,118 |
| 17 | Symptoms; Signs; And Ill-Defined Conditions And Factors Influencing Health Status | \$6,274 | \$1,848 | \$2,405 | \$10,526 |
| 18 | Other | \$2 | \$0 | \$0 | \$2 |
| Grand Total | | \$142,087 | \$23,067 | \$4,045 | \$169,199 |

Paid Year-Month is between 2019-05 and 2020-06

Claim Expense by Health Care Category

Date run: 8/26/2020



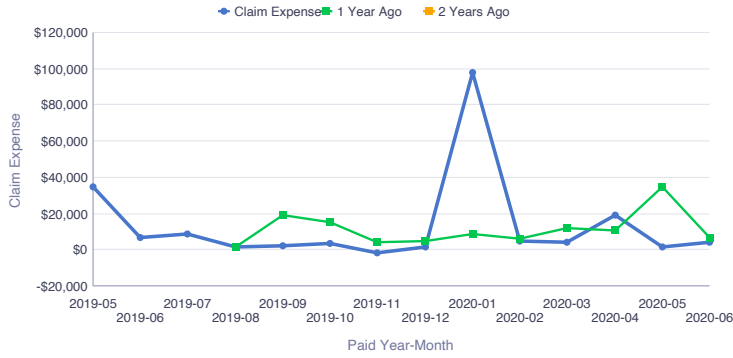
| Paid Year-Month | Claim Expense | | | | Claim Expense Total |
|--------------------|------------------|------------------|------------------|------------------|---------------------|
| | Inpatient | Outpatient | Pharmacy | Physician | |
| 2017-01 | \$18,012 | \$16,139 | \$15,531 | \$19,885 | \$69,566 |
| 2017-02 | \$0 | \$13,806 | \$8,646 | \$11,673 | \$34,125 |
| 2017-03 | \$74,535 | \$6,064 | \$8,835 | \$32,480 | \$121,913 |
| 2017-04 | \$68,266 | \$11,594 | \$10,871 | \$36,841 | \$127,572 |
| 2017-05 | \$38,231 | \$22,667 | \$26,919 | \$15,551 | \$103,370 |
| 2017-06 | \$0 | \$42,401 | \$23,487 | \$18,128 | \$84,017 |
| 2017-07 | \$0 | \$16,044 | \$23,145 | \$34,776 | \$73,964 |
| 2017-08 | \$103,823 | \$52,713 | \$24,393 | \$32,119 | \$213,049 |
| 2017-09 | \$5,775 | \$12,479 | \$20,394 | \$24,912 | \$63,560 |
| 2017-10 | \$145,564 | \$118,827 | \$21,253 | \$61,885 | \$347,529 |
| 2017-11 | \$37,644 | \$24,041 | \$26,271 | \$31,312 | \$119,268 |
| 2017-12 | \$169,542 | \$306,635 | \$26,347 | \$21,445 | \$523,969 |
| Grand Total | \$661,394 | \$643,410 | \$236,092 | \$341,007 | \$1,881,903 |

Paid Year-Month is between 2017-01 and 2017-12
and Employer Name - Federal Tax ID is equal to ABC COMPANY

Claim Expense Year-Over-Year by Health Care Category

Date run: 7/21/2020

Health Care Category: All Health Care Categories



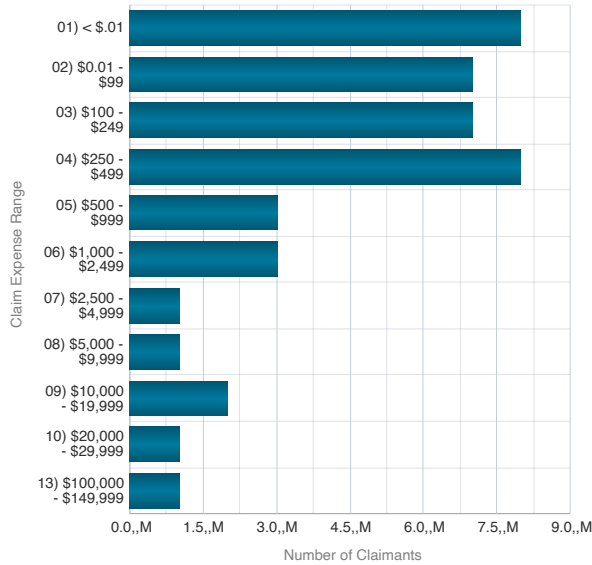
Health Care Category: All Health Care Categories

| Paid Year-Month | Claim Expense | 1 Year Ago | 2 Years Ago |
|--------------------|------------------|------------------|-------------|
| 2019-05 | \$34,492 | | |
| 2019-06 | \$7,054 | | |
| 2019-07 | \$8,909 | | |
| 2019-08 | \$1,882 | \$1,360 | |
| 2019-09 | \$2,397 | \$19,361 | |
| 2019-10 | \$3,861 | \$15,522 | |
| 2019-11 | -\$1,638 | \$4,433 | |
| 2019-12 | \$1,723 | \$4,919 | |
| 2020-01 | \$97,537 | \$9,043 | |
| 2020-02 | \$4,843 | \$6,382 | |
| 2020-03 | \$4,273 | \$11,801 | |
| 2020-04 | \$19,408 | \$10,620 | |
| 2020-05 | \$1,699 | \$34,492 | |
| 2020-06 | \$4,282 | \$7,054 | |
| Grand Total | \$190,721 | \$124,985 | |

| Paid Year-Month | Health Care Category | Claim Expense | 1 Year Ago | 2 Years Ago | % Change from 1 Year Ago | % Change from 2 Years Ago |
|-----------------|----------------------|-----------------|-----------------|-------------|--------------------------|---------------------------|
| 2019-05 | Inpatient | \$4,028 | | | | |
| | Outpatient | \$11,376 | | | | |
| | Pharmacy | \$2,146 | | | | |
| | Physician | \$16,943 | | | | |
| | 2019-05 Total | \$34,492 | | | | |
| 2019-06 | Outpatient | \$275 | | | | |
| | Pharmacy | \$2,777 | | | | |
| | Physician | \$4,001 | | | | |
| | 2019-06 Total | \$7,054 | | | | |
| 2019-07 | Outpatient | \$3,686 | | | | |
| | Pharmacy | \$1,311 | | | | |
| | Physician | \$3,912 | | | | |
| | 2019-07 Total | \$8,909 | | | | |
| 2019-08 | Outpatient | \$322 | \$0 | | | |
| | Pharmacy | \$1,046 | \$769 | | 36.0% | |
| | Physician | \$513 | \$590 | | -13.1% | |
| | 2019-08 Total | \$1,882 | \$1,360 | | 38.4% | |
| 2019-09 | Inpatient | | \$74 | | | |
| | Outpatient | \$193 | \$4,568 | | -95.8% | |
| | Pharmacy | \$197 | \$391 | | -49.7% | |
| | Physician | \$2,007 | \$14,328 | | -86.0% | |
| | 2019-09 Total | \$2,397 | \$19,361 | | -87.6% | |
| 2019-10 | Inpatient | | \$3,451 | | | |
| | Outpatient | \$0 | \$484 | | -100.0% | |
| | Pharmacy | \$2,165 | \$2,894 | | -25.2% | |
| | Physician | \$1,695 | \$8,693 | | -80.5% | |
| | 2019-10 Total | \$3,861 | \$15,522 | | -75.1% | |
| 2019-11 | Inpatient | | \$0 | | | |
| | Outpatient | \$0 | \$866 | | -100.0% | |
| | Pharmacy | \$2,417 | \$897 | | 169.4% | |
| | Physician | -\$4,055 | \$2,670 | | -251.9% | |
| | 2019-11 Total | -\$1,638 | \$4,433 | | -137.0% | |
| 2019-12 | Outpatient | \$0 | \$513 | | -100.0% | |
| | Pharmacy | \$100 | \$2,407 | | -95.8% | |
| | Physician | \$1,623 | \$1,999 | | -18.8% | |
| | 2019-12 Total | \$1,723 | \$4,919 | | -65.0% | |
| 2020-01 | Inpatient | \$90,141 | \$3,189 | | 2726.7% | |
| | Outpatient | \$2,058 | \$128 | | 1505.6% | |
| | Pharmacy | \$2,604 | \$2,026 | | 28.5% | |
| | Physician | \$2,733 | \$3,700 | | -26.1% | |
| | 2020-01 Total | \$97,537 | \$9,043 | | 978.6% | |
| 2020-02 | Outpatient | \$0 | \$538 | | -100.0% | |
| | Pharmacy | \$256 | \$1,086 | | -76.5% | |
| | Physician | \$4,588 | \$4,758 | | -3.6% | |
| | 2020-02 Total | \$4,843 | \$6,382 | | -24.1% | |
| 2020-03 | Inpatient | | \$8,968 | | | |
| | Outpatient | \$761 | | | | |
| | Pharmacy | \$1,225 | \$1,814 | | -32.5% | |
| | Physician | \$2,287 | \$1,019 | | 124.4% | |
| | 2020-03 Total | \$4,273 | \$11,801 | | -63.8% | |
| 2020-04 | Outpatient | \$14,537 | \$4,228 | | 243.9% | |
| | Pharmacy | \$3,710 | \$2,073 | | 78.9% | |
| | Physician | \$1,162 | \$4,319 | | -73.1% | |
| | 2020-04 Total | \$19,408 | \$10,620 | | 82.8% | |
| 2020-05 | Inpatient | | \$4,028 | | | |
| | Outpatient | \$0 | \$11,376 | | -100.0% | |
| | Pharmacy | \$494 | \$2,146 | | -77.0% | |
| | Physician | \$1,205 | \$16,943 | | -92.9% | |
| | 2020-05 Total | \$1,699 | \$34,492 | | -95.1% | |
| 2020-06 | Outpatient | \$1,115 | \$275 | | 305.1% | |
| | Pharmacy | \$1,073 | \$2,777 | | -61.4% | |
| | Physician | \$2,094 | \$4,001 | | -47.7% | |
| | 2020-06 Total | \$4,282 | \$7,054 | | -39.3% | |

Paid Year-Month is between 2019-05 and 2020-06

Claim Expense by Size Range
Date run: 7/21/2020

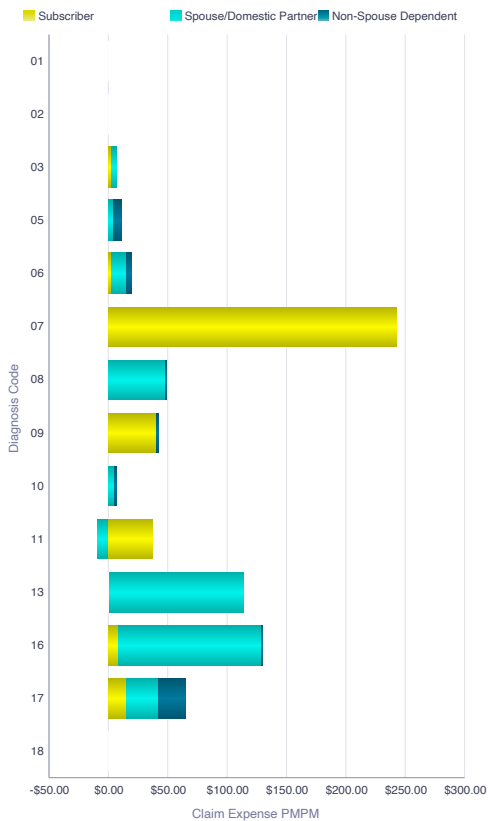


| Claim Expense Range | Number of Claimants | % of Claimants | Claim Payment Expense | % of Claim Payment Expense |
|---------------------------|---------------------|----------------|-----------------------|----------------------------|
| 01) < \$0.1 | 8 | 19.0% | -\$37 | -0.0% |
| 02) \$0.01 - \$99 | 7 | 16.7% | \$297 | 0.2% |
| 03) \$100 - \$249 | 7 | 16.7% | \$1,041 | 0.5% |
| 04) \$250 - \$499 | 8 | 19.0% | \$2,945 | 1.5% |
| 05) \$500 - \$999 | 3 | 7.1% | \$2,169 | 1.1% |
| 06) \$1,000 - \$2,499 | 3 | 7.1% | \$5,524 | 2.9% |
| 07) \$2,500 - \$4,999 | 1 | 2.4% | \$2,620 | 1.4% |
| 08) \$5,000 - \$9,999 | 1 | 2.4% | \$8,534 | 4.5% |
| 09) \$10,000 - \$19,999 | 2 | 4.8% | \$29,011 | 15.2% |
| 10) \$20,000 - \$29,999 | 1 | 2.4% | \$21,036 | 11.0% |
| 13) \$100,000 - \$149,999 | 1 | 2.4% | \$117,580 | 61.7% |
| Grand Total | 42 | 100.0% | \$190,721 | 100.0% |

Paid Year-Month is between 2019-05 and 2020-06
and Claim Payment Expense - no Agg is not null
and Claim Payment Expense is not null

PMPM by Diagnostic and enrollment Categories
Date run: 7/21/2020

Pharmacy dollars are not included in this report.



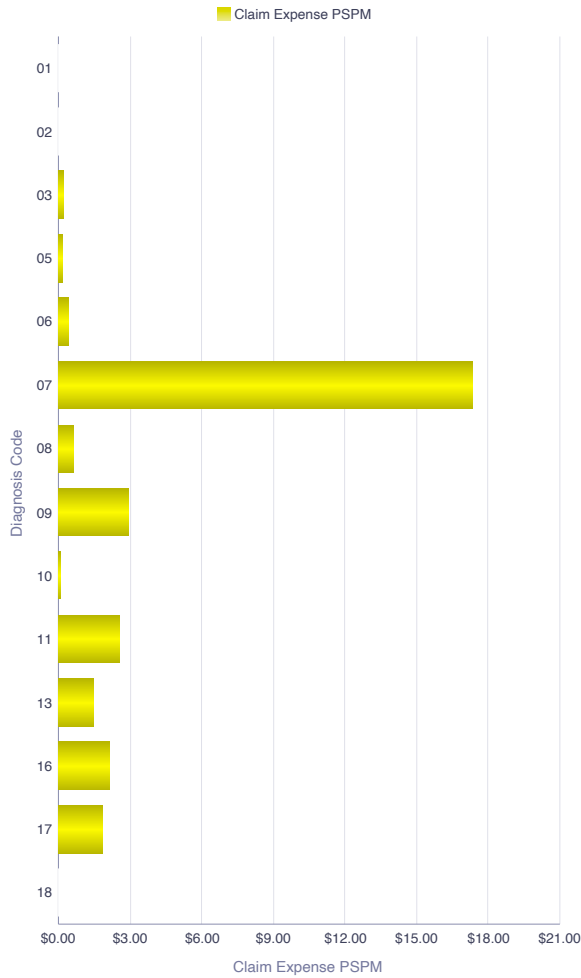
| Diagnosis Code | Diagnosis Category | Claim Expense PMPM | | | Claim Expense PMPM |
|--------------------|---|--------------------|-------------------------|----------------------|--------------------|
| | | Subscriber | Spouse/Domestic Partner | Non-Spouse Dependent | |
| 01 | Infectious And Parasitic Diseases | \$0.18 | \$0.00 | \$0.45 | \$0.20 |
| 02 | Neoplasms | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 03 | Endocrine; Nutritional; And Metabolic Diseases And Immunity Disorders | \$2.51 | \$4.52 | \$0.00 | \$2.32 |
| 05 | Mental Illness | \$0.31 | \$3.96 | \$6.05 | \$1.76 |
| 06 | Diseases Of The Nervous System And Sense Organs | \$2.29 | \$13.16 | \$4.09 | \$3.95 |
| 07 | Diseases Of The Circulatory System | \$242.71 | \$0.00 | \$0.00 | \$170.66 |
| 08 | Diseases Of The Respiratory System | \$0.00 | \$47.92 | \$1.41 | \$6.15 |
| 09 | Diseases Of The Digestive System | \$40.54 | \$0.00 | \$1.86 | \$28.83 |
| 10 | Diseases Of The Genitourinary System | \$0.02 | \$5.70 | \$1.37 | \$0.96 |
| 11 | Complications Of Pregnancy; Childbirth; And The Puerperium | \$37.30 | -\$9.04 | \$0.00 | \$25.11 |
| 13 | Diseases Of The Musculoskeletal System And Connective Tissue | \$0.81 | \$112.99 | \$0.00 | \$14.49 |
| 16 | Injury And Poisoning | \$8.66 | \$119.64 | \$1.17 | \$21.04 |
| 17 | Symptoms; Signs; And Ill-Defined Conditions And Factors Influencing Health Status | \$15.49 | \$26.02 | \$24.05 | \$18.27 |
| 18 | Other | \$0.01 | \$0.00 | \$0.00 | \$0.00 |
| Grand Total | | \$350.83 | \$324.89 | \$40.45 | \$293.75 |

Paid Year-Month is between 2019-05 and 2020-06
and Service Type Category Descr is not equal to / is not in Pharmacy

PSPM by Diagnosis Classification

Date run: 7/21/2020

Pharmacy dollars are not included in this report.

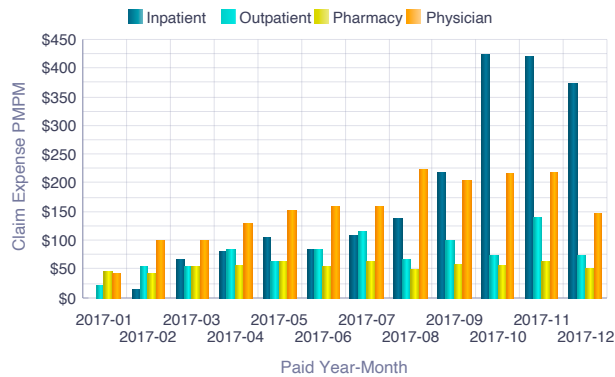


| Diagnostic Code | Diagnosis Category | Claim Expense PSPM |
|--------------------|---|--------------------|
| 01 | Infectious And Parasitic Diseases | \$0.29 |
| 02 | Neoplasms | \$0.00 |
| 03 | Endocrine; Nutritional; And Metabolic Diseases And Immunity Disorders | \$3.30 |
| 05 | Mental Illness | \$2.50 |
| 06 | Diseases Of The Nervous System And Sense Organs | \$5.61 |
| 07 | Diseases Of The Circulatory System | \$242.71 |
| 08 | Diseases Of The Respiratory System | \$8.75 |
| 09 | Diseases Of The Digestive System | \$41.00 |
| 10 | Diseases Of The Genitourinary System | \$1.36 |
| 11 | Complications Of Pregnancy; Childbirth; And The Puerperium | \$35.72 |
| 13 | Diseases Of The Musculoskeletal System And Connective Tissue | \$20.61 |
| 16 | Injury And Poisoning | \$29.92 |
| 17 | Symptoms; Signs; And Ill-Defined Conditions And Factors Influencing Health Status | \$25.99 |
| 18 | Other | \$0.01 |
| Grand Total | | \$417.77 |

Paid Year-Month is between 2019-05 and 2020-06
and Service Type Category Descr is not equal to / is not in Pharmacy

Claim Expense PSPM / PMPM by Health Care Category

Date run: 8/26/2020



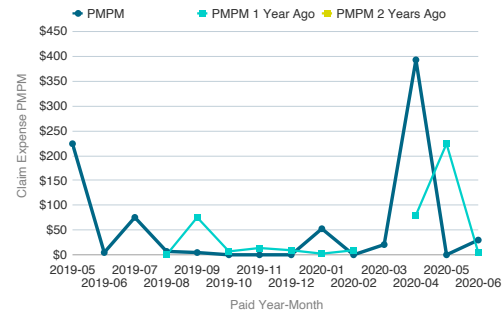
| Paid Year-Month | Inpatient | | Outpatient | | Pharmacy | | Physician | |
|-----------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| | Claim Expense PMPM | Claim Expense PSPM | Claim Expense PMPM | Claim Expense PSPM | Claim Expense PMPM | Claim Expense PSPM | Claim Expense PMPM | Claim Expense PSPM |
| 2017-01 | \$0.00 | \$0.00 | \$20.24 | \$49.77 | \$44.87 | \$110.30 | \$41.73 | \$102.59 |
| 2017-02 | \$12.98 | \$31.93 | \$53.77 | \$132.31 | \$40.88 | \$100.58 | \$100.47 | \$247.20 |
| 2017-03 | \$65.43 | \$160.49 | \$54.30 | \$133.21 | \$54.08 | \$132.65 | \$99.62 | \$244.35 |
| 2017-04 | \$79.73 | \$196.78 | \$82.70 | \$204.11 | \$55.28 | \$136.42 | \$128.34 | \$316.76 |
| 2017-05 | \$105.31 | \$260.10 | \$64.36 | \$158.96 | \$63.14 | \$155.94 | \$150.53 | \$371.77 |
| 2017-06 | \$82.95 | \$205.35 | \$82.58 | \$204.42 | \$53.81 | \$133.21 | \$158.13 | \$391.45 |
| 2017-07 | \$106.80 | \$265.91 | \$114.71 | \$285.60 | \$63.04 | \$156.95 | \$159.32 | \$396.65 |
| 2017-08 | \$137.09 | \$344.36 | \$65.86 | \$165.43 | \$47.42 | \$119.12 | \$221.98 | \$557.60 |
| 2017-09 | \$218.23 | \$550.22 | \$99.22 | \$250.16 | \$57.29 | \$144.44 | \$203.83 | \$513.93 |
| 2017-10 | \$421.69 | \$1,060.87 | \$72.68 | \$182.85 | \$54.92 | \$138.17 | \$216.17 | \$543.83 |
| 2017-11 | \$417.56 | \$1,044.24 | \$139.89 | \$349.83 | \$62.07 | \$155.22 | \$216.50 | \$541.43 |
| 2017-12 | \$372.85 | \$928.83 | \$72.25 | \$179.99 | \$50.57 | \$125.98 | \$145.51 | \$362.50 |

Employer Name - Federal Tax ID is equal to ABC COMPANY
and Paid Year-Month is between 2017-01 and 2017-12

Year over Year Claim Expense PSPM / PMPM by Health Care Category

Date run: 7/21/2020

Health Care Category: Outpatient



| Paid Year-Month | PMPM | PMPM 1 Year Ago | PMPM 2 Years Ago |
|--------------------|----------------|-----------------|------------------|
| 2019-05 | \$223.06 | | |
| 2019-06 | \$5.73 | | |
| 2019-07 | \$76.78 | | |
| 2019-08 | \$7.67 | | |
| 2019-09 | \$4.81 | \$76.14 | |
| 2019-10 | \$0.00 | \$8.06 | |
| 2019-11 | \$0.00 | \$14.43 | |
| 2019-12 | \$0.00 | \$9.16 | |
| 2020-01 | \$52.77 | \$2.25 | |
| 2020-02 | \$0.00 | \$9.43 | |
| 2020-03 | \$20.03 | | |
| 2020-04 | \$392.88 | \$81.30 | |
| 2020-05 | \$0.00 | \$223.06 | |
| 2020-06 | \$29.33 | \$5.73 | |
| Grand Total | \$59.59 | \$37.18 | |

| Paid Year-Month | Claim Type | Health Care Category | Claim Expense | | PMPM Years Ago | | PSPM Years Ago | |
|----------------------|------------|----------------------|-------------------|-------------------|-----------------|------------------|-----------------|-------------------|
| | | | PMPM | PSPM | PMPM 1 Year Ago | PMPM 2 Years Ago | PSPM 1 Year Ago | PSPM 2 Year Ago |
| 2019-05 | Inpatient | | \$78.98 | \$122.05 | | | | |
| | Outpatient | | \$223.06 | \$344.73 | | | | |
| | Pharmacy | | \$42.08 | \$65.03 | | | | |
| | Physician | | \$332.21 | \$513.41 | | | | |
| 2019-05 Total | | | \$676.32 | \$1,045.22 | | | | |
| 2019-06 | Outpatient | | \$5.73 | \$8.60 | | | | |
| | Pharmacy | | \$57.86 | \$86.79 | | | | |
| | Physician | | \$83.36 | \$125.04 | | | | |
| 2019-06 Total | | | \$146.95 | \$220.43 | | | | |
| 2019-07 | Outpatient | | \$76.78 | \$115.18 | | | | |
| | Pharmacy | | \$27.32 | \$40.98 | | | | |
| | Physician | | \$81.49 | \$122.24 | | | | |
| 2019-07 Total | | | \$185.59 | \$278.39 | | | | |
| 2019-08 | Outpatient | | \$7.67 | \$10.39 | \$0.00 | | | \$0.00 |
| | Pharmacy | | \$24.91 | \$33.75 | \$12.61 | | | \$19.73 |
| | Physician | | \$12.22 | \$16.56 | \$9.68 | | | \$15.14 |
| 2019-08 Total | | | \$44.81 | \$60.71 | \$22.29 | | | \$34.87 |
| 2019-09 | Inpatient | | | \$1.23 | | | | \$1.94 |
| | Outpatient | | \$4.81 | \$6.64 | \$76.14 | | | \$120.22 |
| | Pharmacy | | \$4.92 | \$6.78 | \$6.52 | | | \$10.29 |
| | Physician | | \$50.19 | \$69.22 | \$238.79 | | | \$377.04 |
| 2019-09 Total | | | \$59.92 | \$82.64 | \$322.68 | | | \$509.50 |
| 2019-10 | Inpatient | | | \$57.52 | | | | \$90.81 |
| | Outpatient | | \$0.00 | \$0.00 | \$8.06 | | | \$12.73 |
| | Pharmacy | | \$55.52 | \$77.33 | \$48.24 | | | \$76.17 |
| | Physician | | \$43.47 | \$60.55 | \$144.88 | | | \$228.75 |
| 2019-10 Total | | | \$98.99 | \$137.89 | \$258.69 | | | \$408.46 |
| 2019-11 | Inpatient | | | \$0.00 | | | | \$0.00 |
| | Outpatient | | \$0.00 | \$0.00 | \$14.43 | | | \$22.79 |
| | Pharmacy | | \$60.42 | \$83.34 | \$14.95 | | | \$23.61 |
| | Physician | | -\$101.37 | -\$139.83 | \$44.49 | | | \$70.25 |
| 2019-11 Total | | | -\$40.95 | -\$56.49 | \$73.88 | | | \$116.65 |
| 2019-12 | Outpatient | | \$0.00 | \$0.00 | \$9.16 | | | \$13.86 |
| | Pharmacy | | \$2.51 | \$3.46 | \$42.98 | | | \$65.05 |
| | Physician | | \$40.56 | \$55.95 | \$35.70 | | | \$54.04 |
| 2019-12 Total | | | \$43.08 | \$59.42 | \$87.84 | | | \$132.95 |
| 2020-01 | Inpatient | | \$2,311.31 | \$3,219.32 | \$55.95 | | | \$83.92 |
| | Outpatient | | \$52.77 | \$73.50 | \$2.25 | | | \$3.37 |
| | Pharmacy | | \$66.77 | \$93.00 | \$35.55 | | | \$53.33 |
| | Physician | | \$70.09 | \$97.62 | \$64.91 | | | \$97.36 |
| 2020-01 Total | | | \$2,500.94 | \$3,463.45 | \$158.65 | | | \$237.98 |
| 2020-02 | Outpatient | | \$0.00 | \$0.00 | \$9.43 | | | \$14.15 |
| | Pharmacy | | \$6.55 | \$9.13 | \$19.06 | | | \$28.58 |
| | Physician | | \$117.64 | \$163.85 | \$83.47 | | | \$125.21 |
| 2020-02 Total | | | \$124.19 | \$172.98 | \$111.96 | | | \$167.94 |
| 2020-03 | Inpatient | | | | \$160.13 | | | \$242.37 |
| | Outpatient | | \$20.03 | \$28.19 | | | | |
| | Pharmacy | | \$32.25 | \$45.38 | \$32.39 | | | \$49.03 |
| | Physician | | \$60.17 | \$84.69 | \$18.20 | | | \$27.54 |
| 2020-03 Total | | | \$112.45 | \$158.26 | \$210.72 | | | \$318.93 |
| 2020-04 | Outpatient | | \$392.88 | \$559.10 | \$81.30 | | | \$124.34 |
| | Pharmacy | | \$100.27 | \$142.69 | \$39.87 | | | \$60.99 |
| | Physician | | \$31.40 | \$44.68 | \$83.05 | | | \$127.02 |
| 2020-04 Total | | | \$524.55 | \$746.47 | \$204.23 | | | \$312.34 |
| 2020-05 | Inpatient | | | | \$78.98 | | | \$122.05 |
| | Outpatient | | \$0.00 | \$0.00 | \$223.06 | | | \$344.73 |
| | Pharmacy | | \$13.35 | \$18.99 | \$42.08 | | | \$65.03 |
| | Physician | | \$32.57 | \$46.35 | \$332.21 | | | \$513.41 |
| 2020-05 Total | | | \$45.92 | \$65.35 | \$676.32 | | | \$1,045.22 |
| 2020-06 | Outpatient | | \$29.33 | \$41.28 | \$5.73 | | | \$8.60 |
| | Pharmacy | | \$28.24 | \$39.75 | \$57.86 | | | \$86.79 |
| | Physician | | \$55.10 | \$77.55 | \$83.36 | | | \$125.04 |
| 2020-06 Total | | | \$112.68 | \$158.59 | \$146.95 | | | \$220.43 |

Paid Year-Month is between 2019-05 and 2020-06

UTILIZATION REPORTS

Claim Utilization Summary

Date run: 8/17/2020

This report contains raw numbers to provide a "snapshot" view of your utilization. The intent is not to provide numbers for comparison purposes. To do comparisons, use rates per 1,000 members, which are provided in other reports.

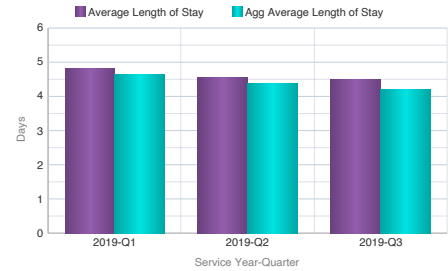
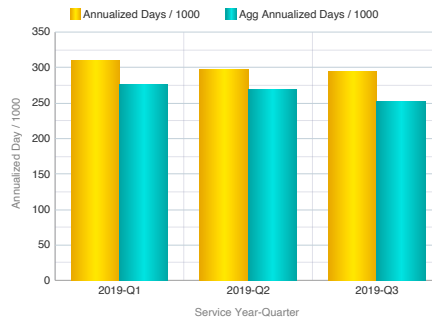
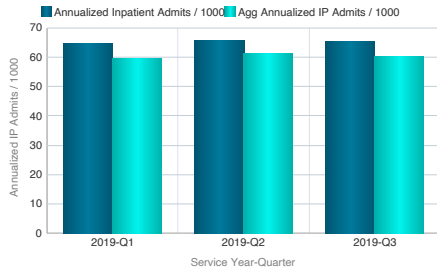
| Service Year-Quarter | Physician Events | Inpatient Admits | Outpatient Events | Pharmacy Scripts |
|----------------------|------------------|------------------|-------------------|------------------|
| 2019-Q1 | 1,622,171 | 6,337 | 164,746 | 361,555 |
| 2019-Q2 | 1,644,931 | 6,424 | 173,380 | 358,609 |
| 2019-Q3 | 1,690,766 | 6,428 | 174,143 | 361,730 |
| Grand Total | 4,957,868 | 19,189 | 512,269 | 1,081,894 |

Service Year-Quarter is between 2019-Q1 and 2019-Q3

Inpatient Summary

Date run: 8/17/2020

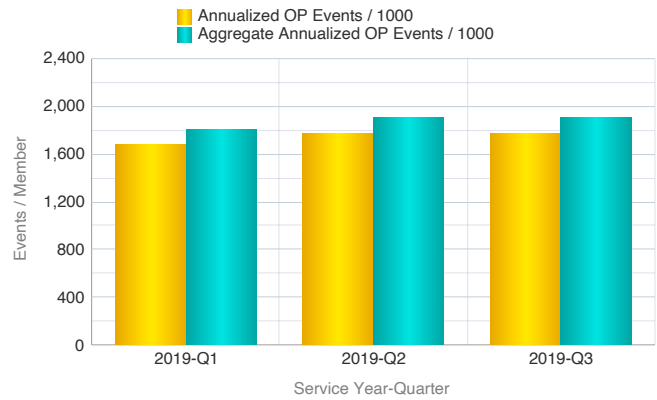
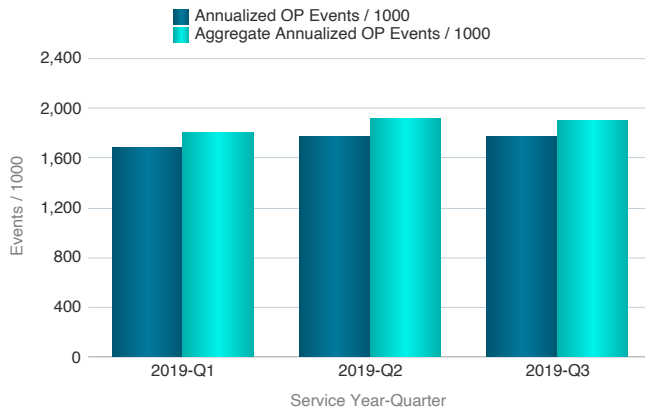
Medica recommends viewing at least 4 quarters of data at a time.



| Service Year-Quarter | Employer Inpatient | | | | | Comparison Aggregates | | | Employer Cost | |
|----------------------|--------------------|------------------------------------|------------------------|------------------------|--------|---------------------------------|----------------------------|----------------------------|---------------------|-------------------------|
| | Inpatient Admits | Annualized Inpatient Admits / 1000 | Annualized Days / 1000 | Average Length of Stay | Days | Agg Annualized IP Admits / 1000 | Agg Annualized Days / 1000 | Agg Average Length of Stay | Aggregate IP Admits | IP Employer Cost / PMPM |
| 2019-Q1 | 6,337 | 64.5 | 309.2 | 4.8 | 30,398 | 59.3 | 275.0 | 4.6 | 3,419 | \$107.21 |
| 2019-Q2 | 6,424 | 65.5 | 297.0 | 4.5 | 29,124 | 61.2 | 267.7 | 4.4 | 3,507 | \$104.76 |
| 2019-Q3 | 6,428 | 65.3 | 293.6 | 4.5 | 28,881 | 60.1 | 252.0 | 4.2 | 3,445 | \$104.57 |

Service Year-Quarter is between 2019-Q1 and 2019-Q3

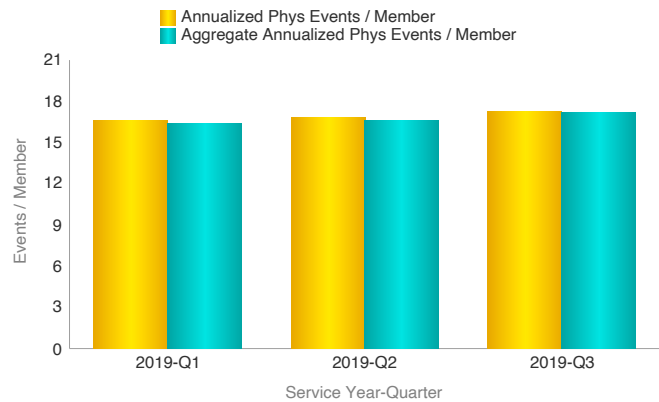
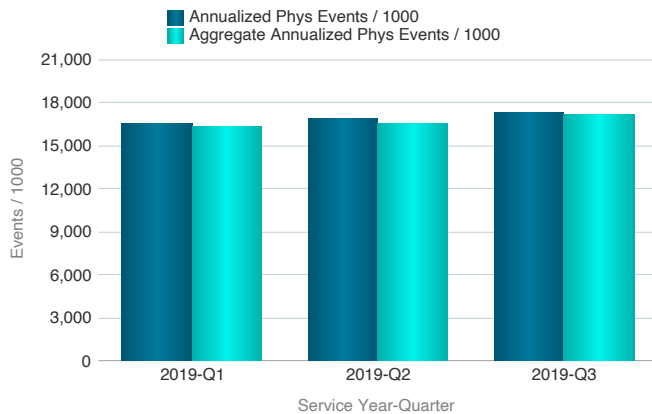
Medica recommends viewing at least 4 quarters of data at a time.



| Service Year-Quarter | Employer Events | | | Comparison Aggregates | | | Employer Cost | |
|----------------------|-------------------|-----------------------------|-------------------------------|-----------------------|---------------------------------------|---|-----------------------|-------------------------------------|
| | Outpatient Events | Annualized OP Events / 1000 | Annualized OP Events / Member | Aggregate OP Events | Aggregate Annualized OP Events / 1000 | Aggregate Annualized OP Events / Member | OP Employer Cost PMPM | OP Employer Cost / Outpatient Event |
| 2019-Q1 | 164,746 | 1,676.0 | 1.7 | 103,633 | 1,797.7 | 1.8 | \$143.67 | \$1,028.68 |
| 2019-Q2 | 173,380 | 1,768.1 | 1.8 | 109,240 | 1,906.8 | 1.9 | \$157.73 | \$1,070.50 |
| 2019-Q3 | 174,143 | 1,770.1 | 1.8 | 108,864 | 1,900.3 | 1.9 | \$161.42 | \$1,094.27 |

Service Year-Quarter is between 2019-Q1 and 2019-Q3

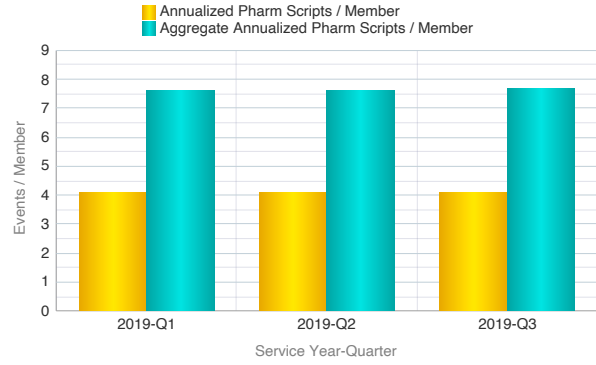
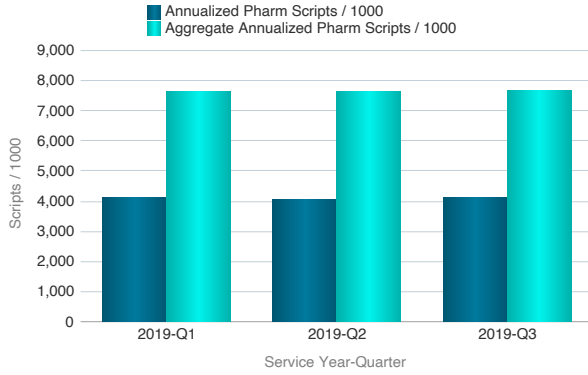
Medica recommends viewing at least 4 quarters of data at a time.



| Service Year-Quarter | Employer Events | | | Comparison Aggregate | | | Employer Cost | |
|----------------------|------------------|-------------------------------|---------------------------------|-----------------------|---|---|------------------------------|--------------------------------------|
| | Physician Events | Annualized Phys Events / 1000 | Annualized Phys Events / Member | Aggregate Phys Events | Aggregate Annualized Phys Events / 1000 | Aggregate Annualized Phys Events / Member | Physician Employer Cost PMPM | Phys Employer Cost / Physician Event |
| 2019-Q1 | 1,622,171 | 16,502.4 | 16.5 | 941,061 | 16,324.8 | 16.3 | \$186.79 | \$135.82 |
| 2019-Q2 | 1,644,931 | 16,774.7 | 16.8 | 948,109 | 16,549.7 | 16.5 | \$211.50 | \$151.30 |
| 2019-Q3 | 1,690,766 | 17,186.5 | 17.2 | 980,957 | 17,123.5 | 17.1 | \$220.27 | \$153.79 |

Service Year-Quarter is between 2019-Q1 and 2019-Q3

Medica recommends viewing at least 4 quarters of data at a time.

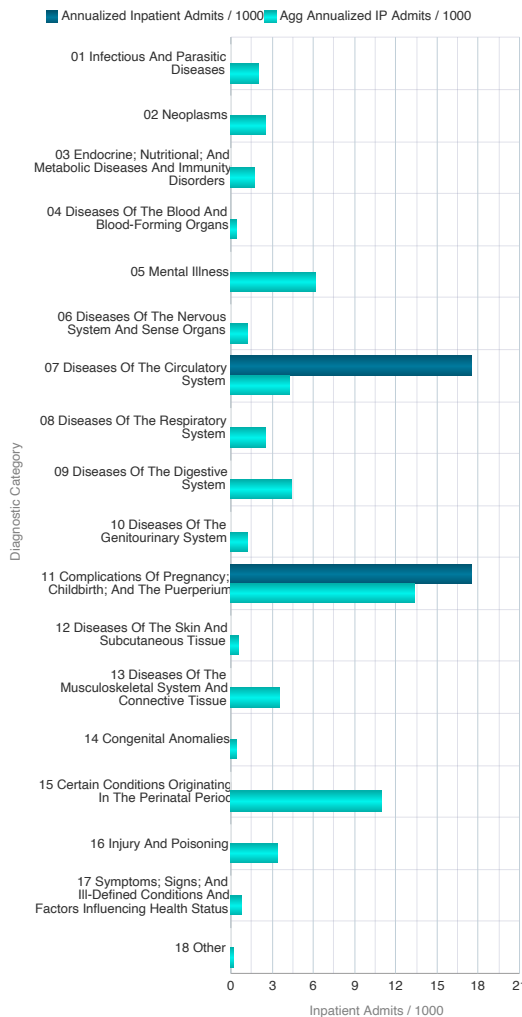


| Service Year-Quarter | Employer Scripts | | | Comparison Aggregates | | | Employer Cost | |
|----------------------|------------------|---------------------------------|-----------------------------------|-------------------------|---|---|--------------------------|-------------------------------------|
| | Pharmacy Scripts | Annualized Pharm Scripts / 1000 | Annualized Pharm Scripts / Member | Aggregate Pharm Scripts | Aggregate Annualized Pharm Scripts / 1000 | Aggregate Annualized Pharm Scripts / Member | Pharm Employer Cost PMPM | Pharm Employer Cost / Pharm Scripts |
| 2019-Q1 | 361,555 | 4,099.0 | 4.1 | 361,555 | 7,603.2 | 7.6 | \$36.60 | \$119.41 |
| 2019-Q2 | 358,609 | 4,076.0 | 4.1 | 358,609 | 7,596.3 | 7.6 | \$40.95 | \$134.36 |
| 2019-Q3 | 361,730 | 4,095.7 | 4.1 | 361,730 | 7,659.2 | 7.7 | \$43.29 | \$141.28 |

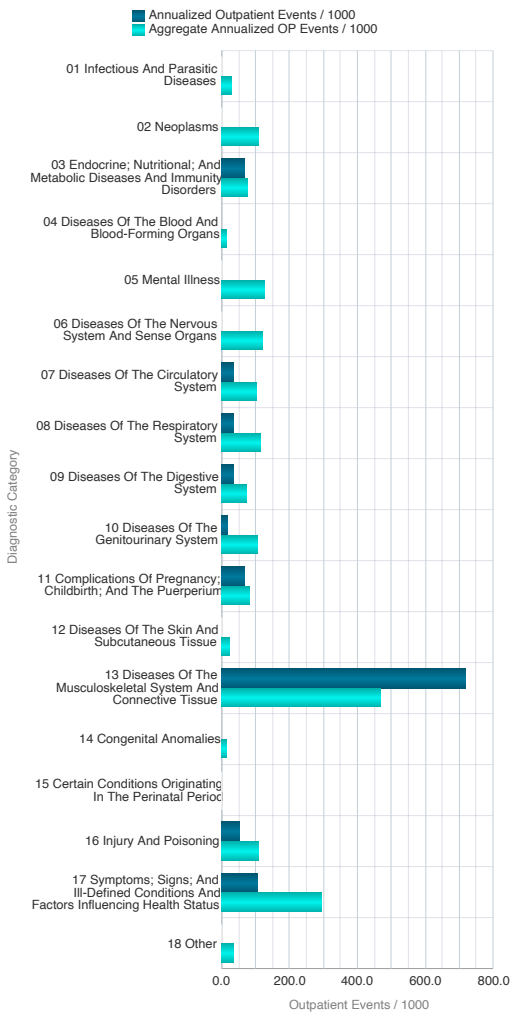
Service Year-Quarter is between 2019-Q1 and 2019-Q3

Inpatient Utilization by Diagnostic Category
Date run: 7/21/2020

Annualized Inpatient Admits / 1000 with Aggregates



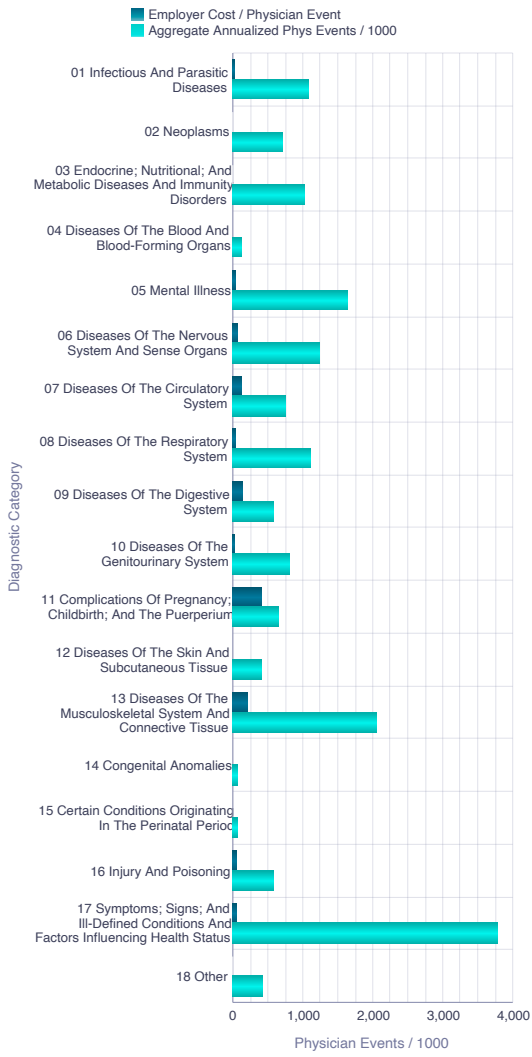
| Diagnosis Code | Diagnosis Category | Admits | | Length of Stay | | Cost | | Comparison Aggregates | | |
|--------------------|---|------------------|------------------------------------|------------------------|------------------------|----------------|------------------------------|---------------------------------|----------------------------|----------------------------|
| | | Inpatient Admits | Annualized Inpatient Admits / 1000 | Annualized Days / 1000 | Average Length of Stay | Inpatient Days | IP Employer Cost / IP Admits | Agg Annualized IP Admits / 1000 | Agg Annualized Days / 1000 | Agg Average Length of Stay |
| 01 | Infectious And Parasitic Diseases | 0 | 0.0 | 0.0 | | 0 | | 2.0 | | |
| 02 | Neoplasms | 0 | 0.0 | 0.0 | | 0 | | 2.5 | | |
| 03 | Endocrine; Nutritional; And Metabolic Diseases And Immunity Disorders | 0 | 0.0 | 0.0 | | 0 | | 1.7 | | |
| 04 | Diseases Of The Blood And Blood-Forming Organs | | | | | | | 0.5 | | |
| 05 | Mental Illness | 0 | 0.0 | 0.0 | | 0 | | 6.2 | | |
| 06 | Diseases Of The Nervous System And Sense Organs | 0 | 0.0 | 0.0 | | 0 | | 1.2 | | |
| 07 | Diseases Of The Circulatory System | 1 | 17.5 | 122.4 | 7.0 | 7 | \$90,141.08 | 4.3 | | |
| 08 | Diseases Of The Respiratory System | 0 | 0.0 | 0.0 | | 0 | | 2.5 | | |
| 09 | Diseases Of The Digestive System | 0 | 0.0 | 0.0 | | 0 | | 4.4 | | |
| 10 | Diseases Of The Genitourinary System | 0 | 0.0 | 0.0 | | 0 | | 1.2 | | |
| 11 | Complications Of Pregnancy; Childbirth; And The Puerperium | 1 | 17.5 | 70.0 | 4.0 | 4 | \$4,027.79 | 13.3 | | |
| 12 | Diseases Of The Skin And Subcutaneous Tissue | 0 | 0.0 | 0.0 | | 0 | | 0.5 | | |
| 13 | Diseases Of The Musculoskeletal System And Connective Tissue | 0 | 0.0 | 0.0 | | 0 | | 3.6 | | |
| 14 | Congenital Anomalies | | | | | | | 0.4 | | |
| 15 | Certain Conditions Originating In The Perinatal Period | 0 | 0.0 | 0.0 | | 0 | | 11.0 | | |
| 16 | Injury And Poisoning | 0 | 0.0 | 0.0 | | 0 | | 3.4 | | |
| 17 | Symptoms; Signs; And Ill-Defined Conditions And Factors Influencing Health Status | 0 | 0.0 | 0.0 | | 0 | | 0.7 | | |
| 18 | Other | 0 | 0.0 | 0.0 | | 0 | | 0.1 | | |
| Grand Total | | 2 | 35.0 | 192.4 | 5.5 | 11 | \$47,084.44 | 59.6 | | |



| Diagnosis Code | Diagnosis Category | Employer Events | | Employer Cost | Comparison Aggregate |
|--------------------|---|-------------------|-------------------------------------|----------------------------------|---------------------------------------|
| | | Outpatient Events | Annualized Outpatient Events / 1000 | Employer Cost / Outpatient Event | Aggregate Annualized OP Events / 1000 |
| 01 | Infectious And Parasitic Diseases | 0 | 0.0 | | 27.9 |
| 02 | Neoplasms | 0 | 0.0 | | 108.4 |
| 03 | Endocrine; Nutritional; And Metabolic Diseases And Immunity Disorders | 4 | 70.0 | \$188.95 | 74.1 |
| 04 | Diseases Of The Blood And Blood-Forming Organs | | | | 14.1 |
| 05 | Mental Illness | 0 | 0.0 | | 125.7 |
| 06 | Diseases Of The Nervous System And Sense Organs | 0 | 0.0 | | 120.5 |
| 07 | Diseases Of The Circulatory System | 2 | 35.0 | \$49,173.47 | 101.7 |
| 08 | Diseases Of The Respiratory System | 2 | 35.0 | \$1,771.67 | 112.6 |
| 09 | Diseases Of The Digestive System | 2 | 35.0 | \$8,351.35 | 70.1 |
| 10 | Diseases Of The Genitourinary System | 1 | 17.5 | \$714.18 | 105.5 |
| 11 | Complications Of Pregnancy; Childbirth; And The Puerperium | 4 | 70.0 | \$4,304.49 | 80.4 |
| 12 | Diseases Of The Skin And Subcutaneous Tissue | 0 | 0.0 | | 24.8 |
| 13 | Diseases Of The Musculoskeletal System And Connective Tissue | 41 | 717.2 | \$298.94 | 468.2 |
| 14 | Congenital Anomalies | | | | 12.9 |
| 15 | Certain Conditions Originating In The Perinatal Period | 0 | 0.0 | | 2.8 |
| 16 | Injury And Poisoning | 3 | 52.5 | \$4,101.99 | 108.3 |
| 17 | Symptoms; Signs; And Ill-Defined Conditions And Factors Influencing Health Status | 6 | 105.0 | \$1,877.89 | 295.3 |
| 18 | Other | 0 | 0.0 | | 35.7 |
| Grand Total | | 65 | 1,137.0 | \$3,115.62 | 1,889.0 |

Service Year-Quarter is between 2019-Q1 and 2020-Q1

Physician Utilization by Diagnostic Category
Date run: 7/27/2020

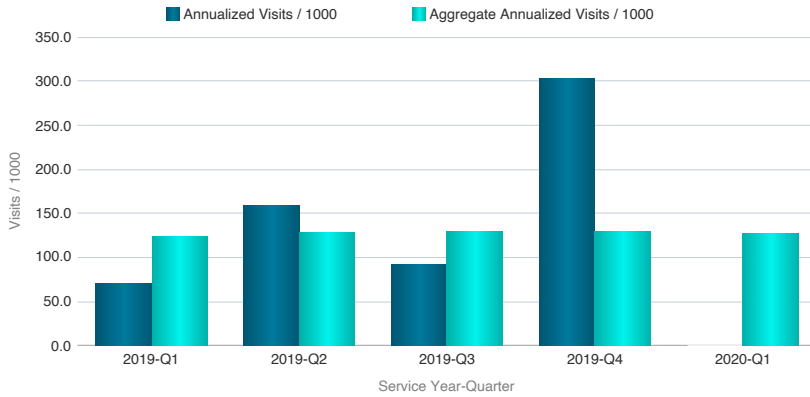


| Diagnosis Code | Diagnosis Category | Employer Events | | Employer Cost | Comparison Aggregate |
|--------------------|---|------------------|-------------------------------|---------------------------------|---|
| | | Physician Events | Annualized Phys Events / 1000 | Employer Cost / Physician Event | Aggregate Annualized Phys Events / 1000 |
| 01 | Infectious And Parasitic Diseases | 6 | 139.5 | \$19.52 | 1,092.4 |
| 02 | Neoplasms | 13 | 302.3 | \$0.00 | 699.6 |
| 03 | Endocrine; Nutritional; And Metabolic Diseases And Immunity Disorders | 49 | 1,139.5 | \$15.42 | 1,020.5 |
| 04 | Diseases Of The Blood And Blood-Forming Organs | | | | 127.7 |
| 05 | Mental Illness | 57 | 1,325.6 | \$25.71 | 1,629.9 |
| 06 | Diseases Of The Nervous System And Sense Organs | 36 | 837.2 | \$66.91 | 1,249.5 |
| 07 | Diseases Of The Circulatory System | 60 | 1,395.3 | \$124.08 | 762.3 |
| 08 | Diseases Of The Respiratory System | 18 | 418.6 | \$37.73 | 1,111.4 |
| 09 | Diseases Of The Digestive System | 22 | 511.6 | \$144.32 | 577.6 |
| 10 | Diseases Of The Genitourinary System | 13 | 302.3 | \$23.40 | 806.6 |
| 11 | Complications Of Pregnancy; Childbirth; And The Puerperium | 23 | 534.9 | \$421.37 | 648.2 |
| 12 | Diseases Of The Skin And Subcutaneous Tissue | | | | 413.6 |
| 13 | Diseases Of The Musculoskeletal System And Connective Tissue | 32 | 744.2 | \$209.51 | 2,058.1 |
| 14 | Congenital Anomalies | | | | 61.2 |
| 15 | Certain Conditions Originating In The Perinatal Period | | | | 72.4 |
| 16 | Injury And Poisoning | 24 | 558.1 | \$45.54 | 590.9 |
| 17 | Symptoms; Signs; And Ill-Defined Conditions And Factors Influencing Health Status | 139 | 3,232.6 | \$55.51 | 3,775.0 |
| 18 | Other | 5 | 116.3 | \$0.42 | 434.2 |
| Grand Total | | 497 | 11,558.1 | \$83.62 | 17,131.1 |

Service Year-Quarter is between 2019-Q2 and 2020-Q1

Annualized Emergency Department Visits per 1000

Date run: 7/21/2020



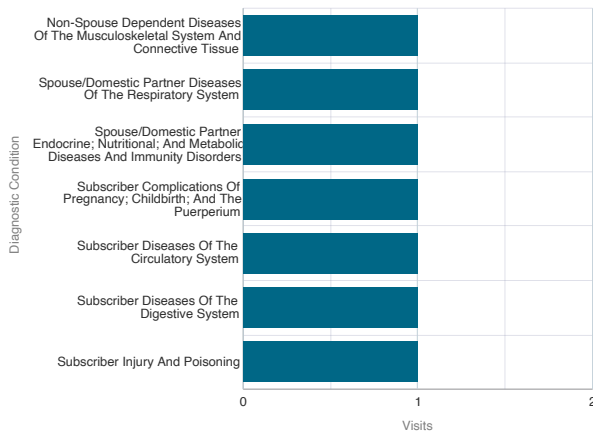
| Service Year-Quarter | Annualized Visits / 1000 | Aggregate Annualized Visits / 1000 |
|----------------------|--------------------------|------------------------------------|
| 2019-Q1 | 70.6 | 123.5 |
| 2019-Q2 | 158.9 | 127.6 |
| 2019-Q3 | 92.3 | 128.5 |
| 2019-Q4 | 302.5 | 128.5 |
| 2020-Q1 | 0.0 | 125.9 |
| Grand Total | 122.4 | 126.8 |

Service Year-Quarter is between 2019-Q1 and 2020-Q1 and Utilization_Category is equal to / is in Emergency Room

Top 10 Emergency Department Visits by Diagnostic Category

Date run: 7/21/2020

Note: Multiple diagnostic conditions share the same rank if they have the same number of visits.



| Enrollment Category | Rank by Visits | Diagnostic Condition | Visits | Comparison Aggregate Rank by Aggregate Visits |
|-------------------------|----------------|---|----------|---|
| Non-Spouse Dependent | 1 | Diseases Of The Musculoskeletal System And Connective Tissue | 1 | 6 |
| Spouse/Domestic Partner | 1 | Diseases Of The Respiratory System | 1 | 4 |
| | 1 | Endocrine; Nutritional; And Metabolic Diseases And Immunity Disorders | 1 | 7 |
| Subscriber | 1 | Complications Of Pregnancy; Childbirth; And The Puerperium | 1 | 5 |
| | 1 | Diseases Of The Circulatory System | 1 | 2 |
| | 1 | Diseases Of The Digestive System | 1 | 3 |
| | 1 | Injury And Poisoning | 1 | 1 |
| Grand Total | | | 7 | |

Table Legend

Not in top 10 for Customer but in top 10 for Comparison Aggregate

Utilization_Category is equal to / is in Emergency Room and Service Year-Quarter is between 2019-Q1 and 2020-Q1 and Top Diagnostic Conditions

Aggregate Top 10 Emergency Visits by Diagnostic Category

Date run: 7/21/2020

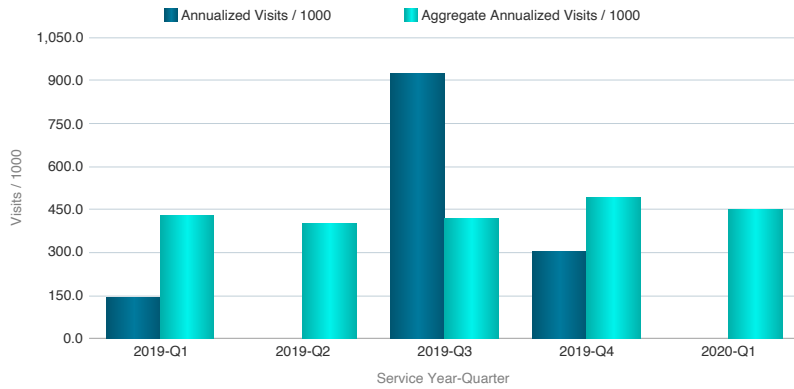
Note: Multiple diagnostic conditions share the same rank if they have the same number of visits.

| Comparison Aggregate | | | |
|--------------------------|---|----------|----------------|
| Rank by Aggregate Visits | Diagnostic Condition | Visits | Rank by Visits |
| 1 | Injury And Poisoning | 1 | 1 |
| 2 | Symptoms; Signs; And Ill-Defined Conditions And Factors Influencing Health Status | | |
| 3 | Diseases Of The Respiratory System | 1 | 1 |
| 4 | Diseases Of The Circulatory System | 1 | 1 |
| 5 | Diseases Of The Nervous System And Sense Organs | | |
| 6 | Diseases Of The Digestive System | 1 | 1 |
| 7 | Diseases Of The Genitourinary System | | |
| 8 | Diseases Of The Musculoskeletal System And Connective Tissue | 1 | 1 |
| 9 | Mental Illness | | |
| 10 | Complications Of Pregnancy; Childbirth; And The Puerperium | 1 | 1 |
| 13 | Endocrine; Nutritional; And Metabolic Diseases And Immunity Disorders | 1 | 1 |
| | Grand Total | 7 | |

Service Year-Quarter is between **2019-Q1** and **2020-Q1**
and Top Diagnostic Condition
and Utilization_Category is equal to / is in Emergency Room

Annualized Urgent Care Visits per 1000

Date run: 7/21/2020



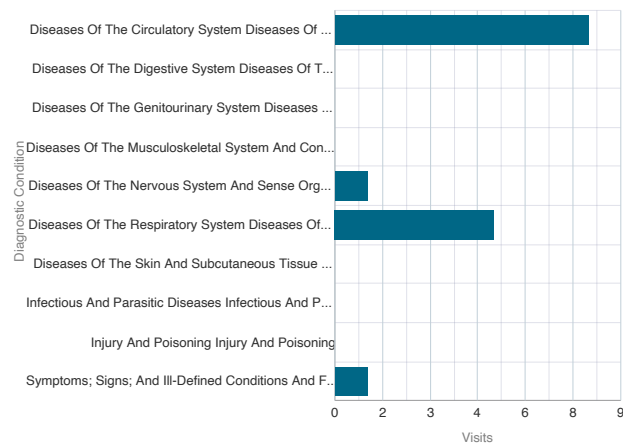
| Service Year-Quarter | Annualized Visits / 1000 | Aggregate Annualized Visits / 1000 |
|----------------------|--------------------------|------------------------------------|
| 2019-Q1 | 141.2 | 430.0 |
| 2019-Q2 | | 399.0 |
| 2019-Q3 | 923.1 | 418.4 |
| 2019-Q4 | 302.5 | 489.9 |
| 2020-Q1 | | 448.7 |
| Grand Total | 262.4 | 437.2 |

Service Year-Quarter is between **2019-Q1** and **2020-Q1**
and Utilization_Category is equal to / is in **Urgent Care**

Top 10 Urgent Care Visits by Diagnostic Condition

Date run: 7/21/2020

Note: Multiple diagnostic conditions share the same rank if they have the same number of visits.



| Enrollment Category Report | Rank by Visits | Diagnostic Condition | Visits | Rank by Aggregate Visits | Comparison Aggregate |
|----------------------------|----------------|---|-----------|--------------------------|----------------------|
| | 1 | Diseases Of The Circulatory System | 8 | 9 | |
| | | Diseases Of The Digestive System | 0 | 10 | |
| | | Diseases Of The Genitourinary System | 0 | 3 | |
| | | Diseases Of The Musculoskeletal System And Connective Tissue | 0 | 6 | |
| | 3 | Diseases Of The Nervous System And Sense Organs | 1 | 5 | |
| | 2 | Diseases Of The Respiratory System | 5 | 1 | |
| | | Diseases Of The Skin And Subcutaneous Tissue | 0 | 8 | |
| | | Infectious And Parasitic Diseases | 0 | 7 | |
| | | Injury And Poisoning | 0 | 4 | |
| | 3 | Symptoms; Signs; And Ill-Defined Conditions And Factors Influencing Health Status | 1 | 2 | |
| Grand Total | | | 15 | | |

Table Legend

Not in top 10 for Customer but in top 10 for Comparison Aggregate

Utilization_Category is equal to / is in **Urgent Care**
and Service Year-Quarter is between **2019-Q1** and **2020-Q1**
and Top Diagnostic Conditions

Aggregate Top 10 Urgent Care Visits by Diagnostic Condition

Date run: 7/21/2020

Note: Multiple diagnostic conditions share the same rank if they have the same number of visits.

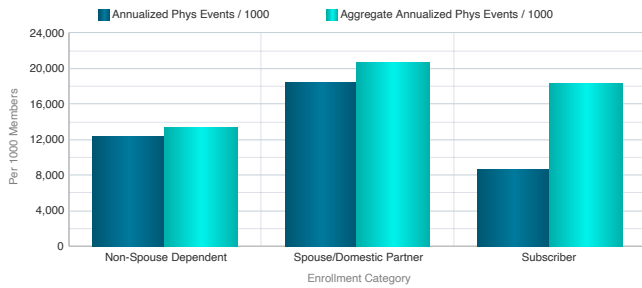
| Comparison Aggregate | | | |
|--------------------------|---|-----------|----------------|
| Rank by Aggregate Visits | Diagnostic Condition (Aggregate) | Visits | Rank by Visits |
| 1 | Diseases Of The Respiratory System | 5 | 2 |
| 2 | Symptoms; Signs; And Ill-Defined Conditions And Factors Influencing Health Status | 1 | 3 |
| 3 | Diseases Of The Genitourinary System | | |
| 4 | Injury And Poisoning | | |
| 5 | Diseases Of The Nervous System And Sense Organs | 1 | 3 |
| 6 | Diseases Of The Musculoskeletal System And Connective Tissue | | |
| 7 | Infectious And Parasitic Diseases | | |
| 8 | Diseases Of The Skin And Subcutaneous Tissue | | |
| 9 | Diseases Of The Circulatory System | 8 | 1 |
| 10 | Diseases Of The Digestive System | | |
| | Grand Total | 15 | |

Table Legend

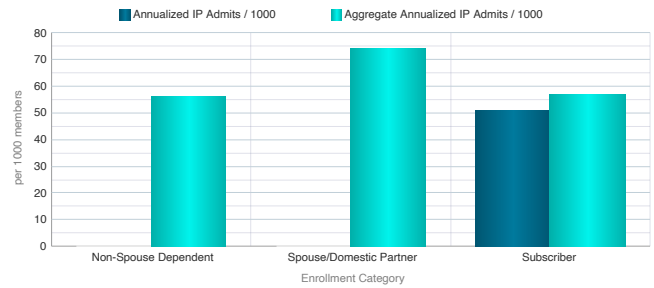
Not in top 10 for Customer but in top 10 for Comparison Aggregate

Utilization_Category is equal to / is in **Urgent Care**
and Service Year-Quarter is between **2019-Q1** and **2020-Q1**
and **Top Diagnostic Conditions**

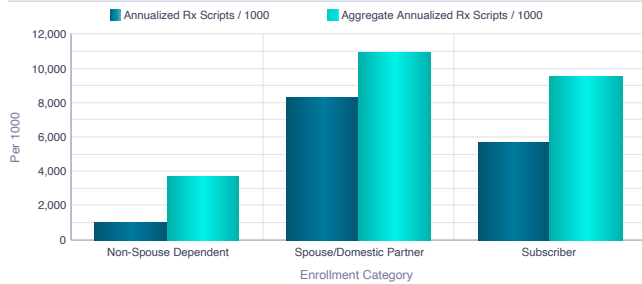
Annualized Phys Events / 1000, Aggregate Annualized Phys Events / 1000



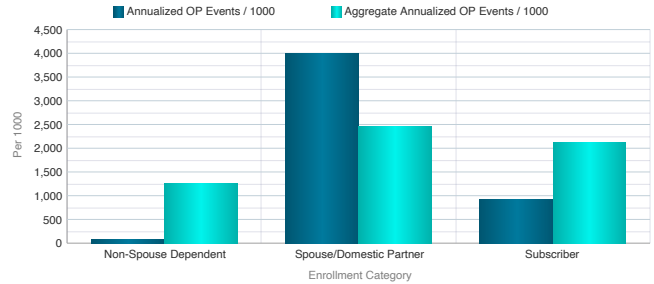
Annualized IP Admits / 1000, Aggregate Annualized IP Admits / 1000



Annualized Rx Scripts / 1000, Aggregate Annualized Rx Scripts / 1000



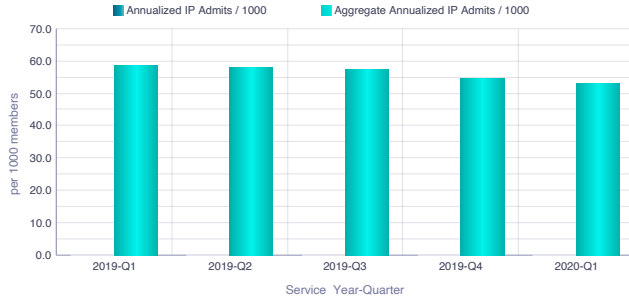
Annualized OP Events / 1000, Aggregate Annualized OP Events / 1000



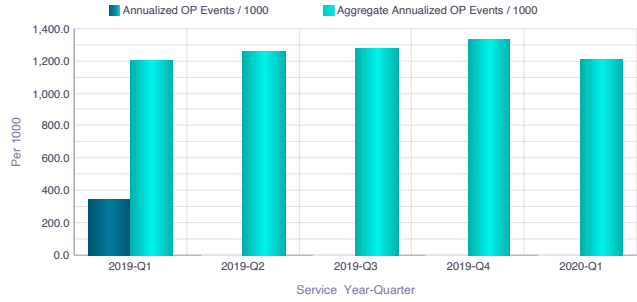
| Enrollment Category | Service Year-Quarter | Physician | | | Outpatient | | | Inpatient | | | Pharmacy | | |
|--------------------------------------|----------------------|-------------------------------|-------------------------|---|-----------------------------|-----------------------|---------------------------------------|-----------------------------|-----------------------|---------------------------------------|------------------------------|-----------------------|--|
| | | Annualized Phys Events / 1000 | Phys Employer Cost PMPM | Aggregate Annualized Phys Events / 1000 | Annualized OP Events / 1000 | OP Employer Cost PMPM | Aggregate Annualized OP Events / 1000 | Annualized IP Admits / 1000 | IP Employer Cost PMPM | Aggregate Annualized IP Admits / 1000 | Annualized Rx Scripts / 1000 | Rx Employer Cost PMPM | Aggregate Annualized Rx Scripts / 1000 |
| Non-Spouse Dependent | 2019-Q1 | 14,742.9 | \$61.07 | 12,478.4 | 342.9 | \$0.00 | 1,203.5 | 0.0 | \$0.00 | 58.4 | 685.7 | \$17.09 | 3,708.7 |
| | 2019-Q2 | 12,000.0 | \$39.77 | 12,394.6 | 0.0 | \$0.00 | 1,254.8 | 0.0 | \$0.00 | 57.8 | 1,028.6 | \$18.40 | 3,564.9 |
| | 2019-Q3 | 16,173.9 | \$82.69 | 13,953.4 | 0.0 | \$0.00 | 1,273.4 | 0.0 | \$0.00 | 57.3 | 521.7 | \$0.00 | 3,536.0 |
| | 2019-Q4 | 8,666.7 | \$43.42 | 15,138.3 | 0.0 | \$0.00 | 1,322.9 | 0.0 | \$0.00 | 54.4 | 666.7 | \$27.79 | 4,047.5 |
| | 2020-Q1 | 6,666.7 | \$11.11 | 12,335.8 | 0.0 | \$0.00 | 1,207.8 | 0.0 | \$0.00 | 52.9 | 2,666.7 | \$12.17 | 3,791.0 |
| Non-Spouse Dependent Total | | 12,279.1 | \$49.71 | 13,265.4 | 93.0 | \$0.00 | 1,252.7 | 0.0 | \$0.00 | 56.2 | 1,023.3 | \$15.20 | 3,729.9 |
| Spouse/Domestic Partner | 2019-Q1 | 7,090.9 | \$52.24 | 20,110.0 | 0.0 | \$0.00 | 2,366.4 | 0.0 | \$0.00 | 72.3 | 3,272.7 | \$6.48 | 10,600.5 |
| | 2019-Q2 | 29,647.1 | \$525.69 | 20,551.8 | 12,705.9 | \$755.07 | 2,538.3 | 0.0 | \$0.00 | 76.3 | 14,117.6 | \$13.41 | 10,636.2 |
| | 2019-Q3 | 8,000.0 | \$49.01 | 20,458.9 | 4,000.0 | \$43.09 | 2,480.3 | 0.0 | \$0.00 | 78.3 | 4,800.0 | \$11.11 | 10,773.8 |
| | 2019-Q4 | 35,200.0 | \$76.40 | 22,768.4 | 4,000.0 | \$16.53 | 2,655.7 | 0.0 | \$0.00 | 76.4 | 12,000.0 | \$9.73 | 11,660.8 |
| | 2020-Q1 | 16,000.0 | \$30.08 | 19,133.8 | 0.0 | \$0.00 | 2,275.0 | 0.0 | \$0.00 | 66.4 | 8,800.0 | \$30.20 | 10,815.3 |
| Spouse/Domestic Partner Total | | 18,428.6 | \$147.84 | 20,611.7 | 4,000.0 | \$163.46 | 2,463.9 | 0.0 | \$0.00 | 74.0 | 8,285.7 | \$13.52 | 10,897.8 |
| Subscriber | 2019-Q1 | 4,991.2 | \$24.90 | 17,686.4 | 106.2 | \$2.38 | 2,018.8 | 0.0 | \$0.00 | 55.4 | 4,991.2 | \$37.04 | 9,245.8 |
| | 2019-Q2 | 8,242.4 | \$124.34 | 18,115.1 | 727.3 | \$61.58 | 2,151.6 | 121.2 | \$40.68 | 59.2 | 5,454.5 | \$61.87 | 9,332.2 |
| | 2019-Q3 | 6,391.3 | \$18.80 | 18,484.6 | 1,434.8 | \$2.51 | 2,176.4 | 0.0 | \$0.00 | 59.2 | 7,173.9 | \$25.95 | 9,437.4 |
| | 2019-Q4 | 17,720.9 | \$94.28 | 19,642.5 | 1,953.5 | \$23.93 | 2,267.3 | 139.5 | \$1,048.15 | 57.2 | 6,139.5 | \$46.94 | 10,084.5 |
| | 2020-Q1 | 6,939.8 | \$46.58 | 17,318.6 | 578.3 | \$181.32 | 2,017.4 | 0.0 | \$0.00 | 52.5 | 4,915.7 | \$41.22 | 9,647.8 |
| Subscriber Total | | 8,600.4 | \$60.95 | 18,254.8 | 913.3 | \$50.11 | 2,126.8 | 50.7 | \$199.09 | 56.7 | 5,708.2 | \$42.61 | 9,549.3 |
| Grand Total | | 10,495.6 | \$69.47 | 16,973.9 | 1,137.0 | \$54.57 | 1,889.0 | 35.0 | \$137.27 | 59.6 | 5,142.9 | \$33.90 | 7,803.5 |

Service Year-Quarter is between 2019-Q1 and 2020-Q1

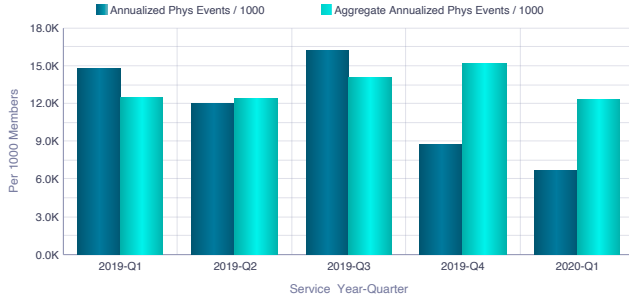
Enrollment Category Non-Spouse Dependent



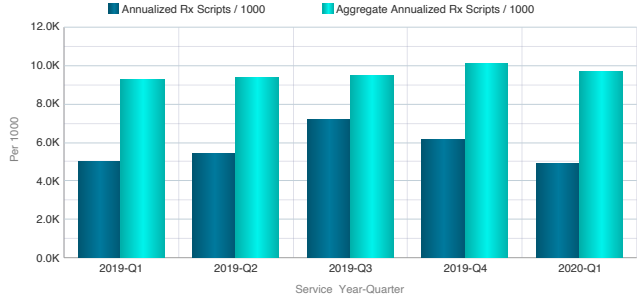
Enrollment Category Non-Spouse Dependent



Enrollment Category Non-Spouse Dependent



Enrollment Category Subscriber

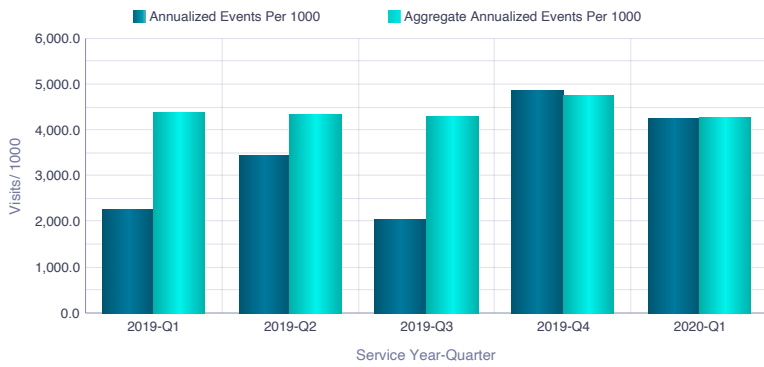


| Enrollment Category | Service Year Quarter | Physician | | Outpatient | | Inpatient | | Pharmacy | |
|--------------------------------------|----------------------|-------------------------------|---|-----------------------------|---------------------------------------|-----------------------------|---------------------------------------|------------------------------|--|
| | | Annualized Phys Events / 1000 | Aggregate Annualized Phys Events / 1000 | Annualized OP Events / 1000 | Aggregate Annualized OP Events / 1000 | Annualized IP Admits / 1000 | Aggregate Annualized IP Admits / 1000 | Annualized Rx Scripts / 1000 | Aggregate Annualized Rx Scripts / 1000 |
| Non-Spouse Dependent | 2019-Q1 | 14,742.9 | 12,478.4 | 342.9 | 1,203.5 | 0.0 | 58.4 | 685.7 | 3,708.7 |
| | 2019-Q2 | 12,000.0 | 12,394.6 | 0.0 | 1,254.8 | 0.0 | 57.8 | 1,028.6 | 3,564.9 |
| | 2019-Q3 | 16,173.9 | 13,953.4 | 0.0 | 1,273.4 | 0.0 | 57.3 | 521.7 | 3,536.0 |
| | 2019-Q4 | 8,666.7 | 15,138.3 | 0.0 | 1,322.9 | 0.0 | 54.4 | 666.7 | 4,047.5 |
| | 2020-Q1 | 6,666.7 | 12,335.8 | 0.0 | 1,207.8 | 0.0 | 52.9 | 2,666.7 | 3,791.0 |
| Non-Spouse Dependent Total | | 12,279.1 | 13,265.4 | 93.0 | 1,252.7 | 0.0 | 56.2 | 1,023.3 | 3,729.9 |
| Spouse/Domestic Partner | 2019-Q1 | 7,090.9 | 20,110.0 | 0.0 | 2,366.4 | 0.0 | 72.3 | 3,272.7 | 10,600.5 |
| | 2019-Q2 | 29,647.1 | 20,551.8 | 12,705.9 | 2,538.3 | 0.0 | 76.3 | 14,117.6 | 10,636.2 |
| | 2019-Q3 | 8,000.0 | 20,458.9 | 4,000.0 | 2,480.3 | 0.0 | 78.3 | 4,800.0 | 10,773.8 |
| | 2019-Q4 | 35,200.0 | 22,768.4 | 4,000.0 | 2,655.7 | 0.0 | 76.4 | 12,000.0 | 11,660.8 |
| | 2020-Q1 | 16,000.0 | 19,133.8 | 0.0 | 2,275.0 | 0.0 | 66.4 | 8,800.0 | 10,815.3 |
| Spouse/Domestic Partner Total | | 18,428.6 | 20,611.7 | 4,000.0 | 2,463.9 | 0.0 | 74.0 | 8,285.7 | 10,897.8 |
| Subscriber | 2019-Q1 | 4,991.2 | 17,686.4 | 106.2 | 2,018.8 | 0.0 | 55.4 | 4,991.2 | 9,245.8 |
| | 2019-Q2 | 8,242.4 | 18,115.1 | 727.3 | 2,151.6 | 121.2 | 59.2 | 5,454.5 | 9,332.2 |
| | 2019-Q3 | 6,391.3 | 18,484.6 | 1,434.8 | 2,176.4 | 0.0 | 59.2 | 7,173.9 | 9,437.4 |
| | 2019-Q4 | 17,720.9 | 19,642.5 | 1,953.5 | 2,267.3 | 139.5 | 57.2 | 6,139.5 | 10,084.5 |
| | 2020-Q1 | 6,939.8 | 17,318.6 | 578.3 | 2,017.4 | 0.0 | 52.5 | 4,915.7 | 9,647.8 |
| Subscriber Total | | 8,600.4 | 18,254.8 | 913.3 | 2,126.8 | 50.7 | 56.7 | 5,708.2 | 9,549.3 |
| Grand Total | | 10,495.6 | 16,973.9 | 1,137.0 | 1,889.0 | 35.0 | 59.6 | 5,142.9 | 7,803.5 |

Service Year-Quarter is between 2019-Q1 and 2020-Q1

Annualized Physician and Professional Visits per 1000

Date run: 7/21/2020



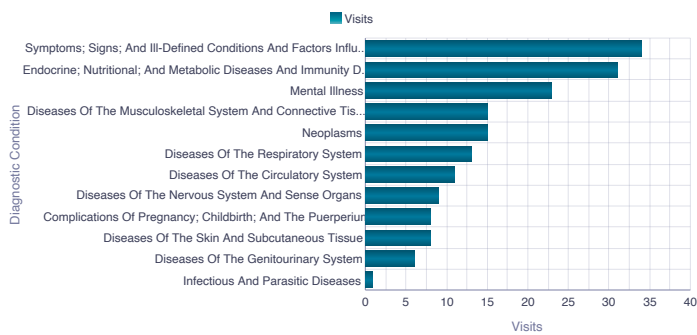
| Service Year-Quarter | Annualized Events Per 1000 | Aggregate Annualized Events Per 1000 |
|----------------------|----------------------------|--------------------------------------|
| 2019-Q1 | 2,258.8 | 4,354.7 |
| 2019-Q2 | 3,417.2 | 4,302.1 |
| 2019-Q3 | 2,030.8 | 4,274.7 |
| 2019-Q4 | 4,840.3 | 4,736.5 |
| 2020-Q1 | 4,241.4 | 4,252.5 |

Utilization_Category is equal to / is in **Office Visits**
 and Service Type Category Descr is equal to / is in **Physician**
 and Service Year-Quarter is between **2019-Q1** and **2020-Q1**

Top 10 Physician and Professional Visits by Diagnostic Condition

Date run: 7/21/2020

Note: Multiple diagnostic conditions share the same rank if they have the same number of visits.



| Enrollment Category Report | Rank by Visits | Diagnostic Condition | Visits | Rank by Aggregate Visits |
|----------------------------|----------------|---|------------|--------------------------|
| | 1 | Symptoms; Signs; And Ill-Defined Conditions And Factors Influencing Health Status | 34 | 1 |
| | 2 | Endocrine; Nutritional; And Metabolic Diseases And Immunity Disorders | 31 | 6 |
| | 3 | Mental Illness | 23 | 4 |
| | 4 | Diseases Of The Musculoskeletal System And Connective Tissue | 15 | 2 |
| | 4 | Neoplasms | 15 | 12 |
| | 6 | Diseases Of The Respiratory System | 13 | 3 |
| | 7 | Diseases Of The Circulatory System | 11 | 9 |
| | 8 | Diseases Of The Nervous System And Sense Organs | 9 | 5 |
| | 9 | Complications Of Pregnancy; Childbirth; And The Puerperium | 8 | 13 |
| | 9 | Diseases Of The Skin And Subcutaneous Tissue | 8 | 8 |
| | 12 | Diseases Of The Genitourinary System | 6 | 7 |
| | 14 | Infectious And Parasitic Diseases | 1 | 10 |
| Grand Total | | | 174 | |

Table Legend
 Not in top 10 for Customer but in top 10 for Comparison Aggregate

Service Year-Quarter is between **2019-Q1** and **2020-Q1**
 and Top Diagnostic Condition
 and Utilization_Category is equal to / is in **Office Visits**

Aggregate Top 10 Physician and Professional Visits by Diagnostic Condition

Date run: 7/21/2020

Note: Multiple diagnostic conditions share the same rank if they have the same number of visits.

| Comparison Aggregate | | | |
|--------------------------|---|------------|----------------|
| Rank by Aggregate Visits | Diagnostic Condition | Visits | Rank by Visits |
| 1 | | 209 | 1 |
| 2 | Symptoms; Signs; And Ill-Defined Conditions And Factors Influencing Health Status | 141 | 2 |
| 3 | Diseases Of The Musculoskeletal System And Connective Tissue | 65 | 3 |
| 4 | Mental Illness | 49 | 5 |
| 5 | Diseases Of The Nervous System And Sense Organs | 34 | 7 |
| 6 | Diseases Of The Respiratory System | 19 | 10 |
| 7 | Infectious And Parasitic Diseases | 5 | 14 |
| 8 | Endocrine; Nutritional; And Metabolic Diseases And Immunity Disorders | 47 | 6 |
| 9 | Diseases Of The Genitourinary System | 11 | 13 |
| 10 | Diseases Of The Circulatory System | 60 | 4 |
| 13 | Injury And Poisoning | 25 | 8 |
| 14 | Diseases Of The Digestive System | 23 | 9 |
| | Grand Total | 688 | |

Table Legend

Not in top 10 for Comparison Aggregate but in top 10 for Customer

Service Year-Quarter is between **2019-Q1** and **2020-Q1**
and Top Diagnostic Condition
and Paid Year-Month is between 2019-05 and 2020-06

QUESTIONS?
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